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**DATE: FEBRUARY 2018**

**SUBJECT: TRI-COUNTY TRANSPORTATION FOR SENIORS AND/OR PERSONS WITH DISABILITIES MONTHLY PERFORMANCE REPORTS**

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## **RIDE CONNECTION**

1. Overall ridership for E&D services for February 2018 decreased by 7.7% (-2,185) compared to February 2017. Mary's Woods program remains the primary source of trip decreases across the network (-1,175). Large percentage decreases in trips were observed with MFS at -21% (-622), Impact NW at -18.4% (-181) and Neighborhood House at -29.4% (-141). There is no immediate known reason for the decreases with MFS and Impact NW; however, operations of the downtown RideAbout transitioned from Neighborhood House to Ride Connection, which is the source for NH's ridership decrease.
2. Total costs in February 2018 decreased by 2.3% (-\$12,343) for Ride Connection's network of E&D services compared to February 2017. Most major dips in funding are associated with either decreased ridership for the month, or program loss (e.g. Neighborhood House, Mary's Woods). Providence Elderplace contributed the largest decrease in funding with -11.5% (-\$27,466) from their *Vehicle Only* contract.
3. The network Cost per Trip (CPT) for February 2018 increased by 5.9% (\$20.16) per trip compared to February 2017 (\$19.03). This change is considered a normal fluctuation for CPT. With programs like Mary's Woods ending and downtown RideAbout transferring, it would be expected that the relationship between costs and ridership would vary even more than was reported this month. However, some notable increases in CPT were reported by MFS (+31%) and RC WaCo (+50%). This is because Washington County received more calls for General Public (Rural) service, which are guaranteed trips and cost more per trip than any other service for that provider.

## **RIDEWISE**

1. Service Delivery Analysis. There was a total of 113 persons whom were served through RideWise's one-on-one, classroom, group and trip planning by phone/mail training. A total of 20 persons successfully exited

out of the one-on-one travel training, eight whom were prior participants returned to learn a new route. There was a 16.7% decrease over the same time period from last year. This decrease was due to a very productive January and the “ebb and flow” of travel training.

2. Under the age of 60, a total of 19 persons successfully exited out of the one-on-one travel training with an average of 11.9 training ours per individual.
3. Outreach. The RideWise program continues to increase awareness of the program by attending resource fairs, meeting with agency professionals, mailings and presentations at staff meetings, etc. A total of three events were held:
  - RideWise presented to contractors with MTM at the TriMet Mobility Center about Ride Connection services.
  - RideWise Staff presented to staff at Central Portland Vocational Rehabilitation on Hop and Travel Training.
  - RideWise attended the Mosaic Project Planning Meeting with Metro.
4. Ride Ambassador Program. 45 volunteer hours were recorded for Rider’s Club events, committee meetings and outreach.
5. Riders’ Clubs. The RideWise program supported four Rider’s Club activities with 19 participants. Two trips were cancelled due to the weather conditions.
6. Referral Sources. There were 32 referrals in February 2018. Three referrals were from new agencies, or new sources at agencies, with whom a relationship had already been established and five referrals were the result of our travel options counseling efforts.
7. School Program. 404 students received training during the month of February. There were 3,398 trips taken as a group and 229 one-on-one trips. 155 teachers and support staff reported 1,721 hours of training.

## **SANDY AREA METRO (SAM)**

1. Due to changes made in late 2016, ridership continues to increase. Total ridership this month was 9,740 compared to 9,195 rides in 2017, an overall increase of 5.9%. The SAM-Gresham route experienced an 8.8% increase in ridership. The new SAM Shopper has experienced 50%

increase from February 2017. The Estacada route decreased by 8.8%. The early morning run was canceled twice during the snow storm and this route operated on a snow route for several days, impacting ridership. STAR continues to decrease in ridership, due to the shift in ride mode to the SAM Shopper combined with road and weather conditions for two weeks of February. STAR ridership decreased by 8.3%, from 1,188 to 1,089. The Elderly and Disabled program (out-of-town medical rides) decreased by 42.3% due to increased dialysis treatment available in Sandy and weather conditions.

2. SAM staff continue to attend RAC meetings, hold a board position on the Oregon Transit Association and serve on the HB2017 Regional Coordination Technical Committee. All positions and attendance have proven vital during the HB2017 rules writing process and the short legislative session.
3. The City’s partnership with Clackamas County continues to achieve efficient transportation goals in the area. Bus sharing has proven beneficial to both parties as necessary repairs are completed. Both SAM and Clackamas County have submitted numerous grant applications to replace rolling stock and maintain a fleet “in good repair” as set by the Oregon Department of Transportation and the Federal Transportation Association. Available grant funds remain low, statewide, for procurement of vehicles.

**Ridership Trends:**

<b>February</b>	<b>2017</b>	<b>2018</b>
Fixed	7,721	8,313
Dial-A-Ride (general public and ADA)	1,188	1,089
Out-of-Town ED	97	56
Shopping Shuttle	189	284
<b>Total Riders</b>	<b>9,195</b>	<b>9,742</b>

**SOUTH METRO AREA REGIONAL TRANSIT (SMART)**

1. SMART’s Out-of-Town Dial-A-Ride in February is down just slightly over the same time frame of last year. Overall ridership is down by 29% over last year, due to the “Villebois Shuttle” becoming a fixed route service. The graph below provides the salient points.

	<b>2017</b>	<b>2018</b>
ADA Paratransit	270	158
Wheel Chair Trips	149	103
Out-of-Town DAR	262	224
<b>Total Riders</b>	<b>681</b>	<b>485</b>

2. SMART staff has been meeting regularly in 2018 to improve the Americans with Disabilities Act (ADA) application process to make it more user friendly for customers and more efficient for staff. The committee is also reviewing how medical and personal information is kept and ensuring that staff is properly trained when processing the information. The updated application process will also give detailed information to SMART dispatchers while planning and scheduling customers' trips. The committee plans to implement the new application process in June.

### **CANBY AREA TRANSIT (CAT)**

1. During the month of February the total year to date CAT ridership was down 4.88% as compared to February of 2017. During the same period Demand Responsive trips were up by 9.93%. In the month of February 2018 total CAT ridership was down 2.02% when compared to February of 2017. Ridership continues to slip. Following the downward trend that began with the TriMet bus service changes implemented with the opening of the Orange Line. It is difficult to identify the reasons for the fixed-route ridership decline. We will implement expanded service hours in April. We expect this to increase fixed route ridership.
2. On February 22, Canby Area Transit and its Transit Advisory Committee held a public meeting regarding the expansion of service on Route 99. The meeting was well attended. There were both English and Spanish speakers in attendance and real time interpretation was provided. Overall, feedback was positive. The public comment period was from February 22 until March 7.
3. On February 28 and March 1, ODOT Rail & Public Transit Division and their contractor RLS and Associates conducted a compliance review of the City and Canby Area Transit (CAT).

### **SOUTH CLACKAMAS TRANSIT DISTRICT (SCTD)**

1. Ridership dropped this month by 4%. Ridership has been showing some variances due to the winter months. Also working on getting the office moved.

## **TRIMET**

1. System Ridership Summary for Fiscal Year to date (next page).

## TRIMET-SYSTEM RIDERSHIP SUMMARY

Measure	Feb 18	Feb 17	% Change	FY18-TD	FY17-TD	% Change
<b>Avg Weekday Boardings</b>						
<b><u>Fixed Route</u></b>						
Bus-Other Service	87,630	87,600	0.0%	85,983	85,780	0.2%
Bus-Frequent Service*	<u>98,290</u>	<u>100,700</u>	-2.4%	<u>95,790</u>	<u>98,250</u>	-2.5%
Subtotal All Bus	185,920	188,300	-1.3%	181,773	184,030	-1.2%
MAX	120,690	123,400	-2.2%	120,618	123,660	-2.5%
Commuter Rail	<u>1,570</u>	<u>1,750</u>	-10.3%	<u>1,656</u>	<u>1,770</u>	-6.5%
Fixed Route Total	308,180	313,400	-1.7%	304,046	309,460	-1.7%
<b><u>Paratransit</u></b>						
LIFT& Cabs	3,214	3,567	-9.9%	3,444	3,449	-0.1%
<b>System Total</b>	<b>311,394</b>	<b>317,017</b>	<b>-1.8%</b>	<b>307,490</b>	<b>312,909</b>	<b>-1.7%</b>

### Avg Weekly Boardings

<b><u>Fixed Route</u></b>						
Bus-Other Service	504,100	503,400	0.1%	496,510	495,838	0.1%
Bus-Frequent Service*	<u>604,500</u>	<u>619,400</u>	-2.4%	<u>592,549</u>	<u>609,225</u>	-2.7%
Subtotal All Bus	1,108,600	1,122,800	-1.3%	1,089,059	1,105,063	-1.4%
MAX	736,800	754,500	-2.3%	747,765	768,465	-2.7%
Commuter Rail	<u>7,850</u>	<u>8,750</u>	-10.3%	<u>8,278</u>	<u>8,847</u>	-6.4%
Fixed Route Total	1,853,320	1,886,050	-1.7%	1,845,102	1,882,374	-2.0%
Frequent Bus % of Total Bus	54.5%	55.2%	-0.6%	54.4%	55.1%	-0.7%
<b><u>Paratransit</u></b>						
LIFT & Cabs	18,432	20,042	-8.0%	19,479	19,417	0.3%
<b>System Total</b>	<b>1,871,752</b>	<b>1,906,092</b>	<b>-1.8%</b>	<b>1,864,581</b>	<b>1,901,791</b>	<b>-2.0%</b>

### Operations Cost / Boarding Ride \*\*

<b><u>Fixed Route</u></b>						
Bus-Other Service	\$4.29	\$4.13	3.87%	\$4.31	\$4.06	6.16%
Bus-Frequent Service*	\$3.08	\$2.97	3.70%	\$3.14	\$2.96	6.08%
Subtotal All Bus	\$3.64	\$3.49	4.30%	\$3.67	\$3.45	6.38%
MAX	\$2.89	\$2.64	9.47%	\$2.79	\$2.56	8.98%
Commuter Rail	\$19.24	\$17.61	9.26%	\$17.38	\$16.19	7.35%
Fixed Route Total	\$3.41	\$3.22	5.90%	\$3.38	\$3.14	7.64%
<b><u>Paratransit</u></b>						
LIFT & Cabs	\$39.67	\$37.66	5.34%	\$37.96	\$36.44	4.17%
<b>System Total</b>	<b>\$3.76</b>	<b>\$3.58</b>	<b>5.03%</b>	<b>\$3.73</b>	<b>\$3.48</b>	<b>7.18%</b>

\* Frequent Bus lines are those operating at headways of 15 minutes or less.

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All other bus lines, plus special services are included under "Other Bus Services".

\*\* Operations Cost: Expenses for labor, energy and expendable supplies required to provide transit service and maintain vehicles and plant facilities. Does not include General and Administrative, interest or depreciation.

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# TRIMET - RIDE CONNECTION ELDERLY AND DISABLED TRANSPORTATION REPORT

## 12-Month Averages

TRIMET	Feb 2018	Feb 2017	% Change	Current Year	Previous Year	% Change
<b>Bus</b>						
Monthly Rides	4,434,560	4,491,200	-1.3%	4,775,545	4,820,567	-0.9%
Monthly Cost	\$16,119,694	\$15,678,352	2.8%	\$17,068,022	\$16,292,991	4.8%
Monthly Vehicle Mile	1,940,180	1,896,404	2.3%	2,073,333	2,028,171	2.2%
On-Time Performance	86.5%	82.5%	4.0%	84.4%	80.3%	4.1%
Cost per Ride	\$3.64	\$3.49	4.3%	\$3.57	\$3.38	5.6%
Cost per Mile	\$8.31	\$8.27	0.5%	\$8.23	\$8.03	2.5%
Miles per Roadcall	15,158	8,862	71.0%	13,340	10,679	24.9%
<b>Light Rail (MAX)</b>						
Monthly Rides	2,947,320	3,018,000	-2.3%	3,251,548	3,338,209	-2.6%
Monthly Cost	\$8,518,547	\$7,973,920	6.8%	\$9,149,194	\$8,426,312	8.6%
Monthly Vehicle Mile	353,159	348,465	1.3%	377,471	372,809	1.3%
On-Time Performance	89.4%	86.7%	2.7%	87.8%	84.0%	3.8%
Cost per Ride	\$2.89	\$2.64	9.5%	\$2.81	\$2.52	11.5%
Cost per Mile	\$24.12	\$22.88	5.4%	\$24.24	\$22.60	7.3%
Miles per Roadcall	8,614	3,556	142.2%	4,393	1,450	203.0%
<b>Commuter Rail (WES)</b>						
Monthly Rides	31,400	35,000	-10.3%	35,783	37,772	-5.3%
Monthly Costs	\$604,138	\$510,960	18.2%	\$609,233	\$551,330	10.5%
Monthly Vehicle Mile	9,349	9,379	-0.3%	9,908	9,918	-0.1%
On Time Performance	81.4%	95.6%	-14.2%	94.4%	95.9%	-1.5%
Cost per Ride	\$19.24	\$14.60	31.8%	\$17.03	\$14.60	16.6%
Cost per Mile	\$64.62	\$54.48	18.6%	\$61.49	\$55.59	10.6%
Miles per Roadcall	9,349	2,345	298.7%	7,926	8,501	-6.8%
<b>Paratransit LIFT and Cab</b>						
Monthly Rides	73,723	80,173	-8.0%	84,978	85,630	-0.8%
Monthly Cost	\$2,924,333	\$3,019,664	-3.2%	\$3,144,120	\$3,014,736	4.3%
Monthly Vehicle Mile	603,213	687,738	-12.3%	707,734	727,774	-2.8%
On-Time Performance	92.2%	88.7%	3.5%	90.9%	90.7%	0.2%
Cost per Ride	\$39.67	\$37.66	5.3%	\$37.00	\$35.21	5.1%
Cost per Mile	\$4.85	\$4.39	10.5%	\$4.44	\$4.14	7.2%
Miles per Roadcall	6,486	7,475	-13.2%	6,996	6,926	1.0%

RIDE CONNECTION*	Feb 2018	Feb 2017	% Change	12-Month Averages		
				Current Year	Previous Year	% Change
Monthly Rides	29,381	32,242	-8.9%	34,482	35,199	-2.0%
Monthly Cost	\$562,221	\$563,171	-0.2%	\$631,911	\$618,575	2.2%
Monthly Vehicle Mile	136,757	145,219	-5.8%	158,357	162,980	-2.8%
New Riders This Month	850	763	11.4%	1,210.3	1,370.0	-11.7%
Cost per Ride	\$19.14	\$17.47	9.6%	\$18.33	\$17.57	4.3%
Cost per Mile	\$4.11	\$3.88	5.9%	\$3.99	\$3.80	5.0%
Miles per Ride	4.7	4.5	4.4%	4.6	4.6	0.0%

\*Excludes Mt. Hood Express Service and Rural Transit District Transportation

Thursday, April 05, 2018

TriMet and Ride Connection - Summary

**RIDE CONNECTION RED - PROVIDER(1)**
**12-Month Averages**

Programs	Feb 2018	Feb 2017	% Change	Current Year	Pervious Year	% Change
<b>Central Beaverton</b>						
Monthly Rides	717	631	13.6%	801	744	7.7%
Monthly Cost	\$10,871	\$8,221	32.2%	\$10,746	\$7,488	43.5%
Monthly Vehicle Mile	3,936	3,670	7.2%	4,259	3,990	6.7%
New Riders This Month	23	19	21.1%	38.4	28.1	36.7%
Cost per Ride	\$15.16	\$13.03	16.3%	\$13.41	\$10.07	33.2%
Cost per Mile	\$2.76	\$2.24	23.2%	\$2.52	\$1.88	34.0%
Miles per Ride	5.5	5.8	-5.2%	5.3	5.4	-1.9%
<b>King City Shuttle</b>						
Monthly Rides	362	313	15.7%	380	317	19.9%
Monthly Cost	\$9,272	\$4,235	118.9%	\$7,780	\$5,921	31.4%
Monthly Vehicle Mile	2,259	1,130	99.9%	1,790	1,211	47.8%
New Riders This Month	18	7	157.1%	12.7	7.8	62.8%
Cost per Ride	\$25.61	\$13.53	89.3%	\$20.45	\$18.70	9.4%
Cost per Mile	\$4.10	\$3.75	9.3%	\$4.35	\$4.89	-11.0%
Miles per Ride	6.2	3.6	72.2%	4.7	3.8	23.7%
<b>N/NE Shuttle</b>						
Monthly Rides	0	0	N/A	0	10	-100.0%
Monthly Cost	\$0	\$0	N/A	\$0	\$286	-100.0%
Monthly Vehicle Mile	0	0	N/A	0	113	-100.0%
New Riders This Month	0	0	N/A	0.0	1.6	-100.0%
Cost per Ride	N/A	N/A	N/A	N/A	\$30.15	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$2.53	N/A
Miles per Ride	N/A	N/A	N/A	N/A	11.9	N/A
<b>STF Service</b>						
Monthly Rides	680	469	45.0%	525	467	12.4%
Monthly Cost	\$13,040	\$9,750	33.7%	\$10,650	\$9,195	15.8%
Monthly Vehicle Mile	3,319	3,478	-4.6%	2,728	2,999	-9.0%
New Riders This Month	74	14	428.6%	41.5	23.6	75.8%
Cost per Ride	\$19.18	\$20.79	-7.7%	\$20.27	\$19.71	2.8%
Cost per Mile	\$3.93	\$2.80	40.4%	\$3.90	\$3.07	27.0%
Miles per Ride	4.9	7.4	-33.8%	5.2	6.4	-18.8%
<b>TriMet Service</b>						
Monthly Rides	135	157	-14.0%	145	180	-19.4%
Monthly Cost	\$3,519	\$3,076	14.4%	\$3,147	\$3,250	-3.2%
Monthly Vehicle Mile	991	1,245	-20.4%	1,485	1,387	7.1%
New Riders This Month	15	8	87.5%	14.3	17.0	-15.9%
Cost per Ride	\$26.06	\$19.59	33.0%	\$21.68	\$18.05	20.1%
Cost per Mile	\$3.55	\$2.47	43.7%	\$2.12	\$2.34	-9.4%
Miles per Ride	7.3	7.9	-7.6%	10.2	7.7	32.5%



**CAB SERVICES - PROVIDER**
**12-Month Averages**

<b>Programs</b>	<b>Feb 2018</b>	<b>Feb 2017</b>	<b>% Change</b>	<b>Current Year</b>	<b>Previous Year</b>	<b>% Change</b>
<b>Dialysis</b>						
Monthly Rides	129	169	-23.7%	212	351	-39.6%
Monthly Cost	\$4,114	\$3,232	27.3%	\$5,885	\$9,586	-38.6%
Monthly Vehicle Mile	488	326	49.7%	713	1,982	-64.0%
New Riders This Month	1	10	-90.0%	4	13	-69.2%
Cost per Ride	\$31.89	\$19.12	66.8%	\$27.75	\$27.33	1.5%
Cost per Mile	\$8.43	\$9.91	-14.9%	\$8.26	\$4.84	70.7%
Miles per Ride	3.8	1.9	100.0%	3.4	5.7	-40.4%
<b>General Public</b>						
Monthly Rides	851	943	-9.8%	941	933	0.9%
Monthly Cost	\$23,342	\$24,739	-5.6%	\$24,117	\$23,170	4.1%
Monthly Vehicle Mile	7,020	8,414	-16.6%	7,672	7,654	0.2%
New Riders This Month	6	7	-14.3%	14	16	-12.5%
Cost per Ride	\$27.43	\$26.23	4.6%	\$25.62	\$24.84	3.1%
Cost per Mile	\$3.33	\$2.94	13.3%	\$3.14	\$3.03	3.6%
Miles per Ride	8.2	8.9	-7.9%	8.2	8.2	0.0%
<b>Multnomah Co. ADS Premium</b>						
Monthly Rides	76	253	-70.0%	171	181	-5.5%
Monthly Cost	\$1,688	\$5,579	-69.7%	\$4,260	\$3,849	10.7%
Monthly Vehicle Mile	355	1,301	-72.7%	852	967	-11.9%
New Riders This Month	4	20	-80.0%	11	15	-26.7%
Cost per Ride	\$22.21	\$22.05	0.7%	\$24.87	\$21.25	17.0%
Cost per Mile	\$4.75	\$4.29	10.7%	\$5.00	\$3.98	25.6%
Miles per Ride	4.7	5.1	-7.8%	5.0	5.3	-5.7%
<b>STF Service</b>						
Monthly Rides	718	713	0.7%	840	1,505	-44.2%
Monthly Cost	\$20,030	\$15,888	26.1%	\$20,254	\$32,191	-37.1%
Monthly Vehicle Mile	4,297	3,901	10.2%	4,825	8,482	-43.1%
New Riders This Month	119	134	-11.2%	139	285	-51.2%
Cost per Ride	\$27.90	\$22.28	25.2%	\$24.12	\$21.39	12.8%
Cost per Mile	\$4.66	\$4.07	14.5%	\$4.20	\$3.80	10.5%
Miles per Ride	6.0	5.5	9.1%	5.7	5.6	1.8%
<b>Title XIX Non Medical</b>						
Monthly Rides	1,455	1,145	27.1%	1,499	1,233	21.6%
Monthly Cost	\$32,229	\$25,325	27.3%	\$33,209	\$27,446	21.0%
Monthly Vehicle Mile	7,233	5,861	23.4%	7,903	6,734	17.4%
New Riders This Month	56	41	36.6%	61	56	8.9%
Cost per Ride	\$22.15	\$22.12	0.1%	\$22.15	\$22.26	-0.5%
Cost per Mile	\$4.46	\$4.32	3.2%	\$4.20	\$4.08	2.9%
Miles per Ride	5.0	5.1	-2.0%	5.3	5.5	-3.6%
<b>Wa Co DAVS</b>						
Monthly Rides	121	107	13.1%	117	152	-23.0%
Monthly Cost	\$3,803	\$3,198	18.9%	\$3,427	\$4,094	-16.3%
Monthly Vehicle Mile	906	827	9.6%	909	1,140	-20.3%
New Riders This Month	7	5	40.0%	9	11	-18.2%
Cost per Ride	\$31.43	\$29.89	5.2%	\$29.42	\$26.99	9.0%
Cost per Mile	\$4.20	\$3.87	8.5%	\$3.77	\$3.59	5.0%
Miles per Ride	7.5	7.7	-2.6%	7.8	7.5	4.0%

**CLACKAMAS COUNTY CONSORTIUM - PROVIDER**
**12-Month Averages**

Programs	Feb 2018	Feb 2017	% Change	Current Year	Previous Year	% Change
<b>Canby Senior Center</b>						
Monthly Rides	182	194	-6.2%	218	230	-5.2%
Monthly Cost	\$1,456	\$1,552	-6.2%	\$1,745	\$1,840	-5.2%
Monthly Vehicle Mile	663	910	-27.1%	940	1,128	-16.7%
New Riders This Month	11	1	1000.0%	8.0	5.9	35.6%
Cost per Ride	\$8.00	\$8.00	0.0%	\$8.00	\$8.00	0.0%
Cost per Mile	\$2.20	\$1.71	28.7%	\$1.86	\$1.63	14.1%
Miles per Ride	3.6	4.7	-23.4%	4.3	4.9	-12.2%
<b>Estacada Senior Center</b>						
Monthly Rides	151	173	-12.7%	239	205	16.6%
Monthly Cost	\$1,133	\$1,337	-15.3%	\$1,797	\$1,593	12.8%
Monthly Vehicle Mile	438	473	-7.4%	610	617	-1.1%
New Riders This Month	2	2	0.0%	5.3	5.4	-1.9%
Cost per Ride	\$7.50	\$7.73	-3.0%	\$7.52	\$7.78	-3.3%
Cost per Mile	\$2.59	\$2.83	-8.5%	\$2.95	\$2.58	14.3%
Miles per Ride	2.9	2.7	7.4%	2.6	3.0	-13.3%
<b>Gladstone Senior Center</b>						
Monthly Rides	129	210	-38.6%	202	193	4.7%
Monthly Cost	\$981	\$1,588	-38.3%	\$1,531	\$1,481	3.4%
Monthly Vehicle Mile	250	450	-44.4%	431	474	-9.1%
New Riders This Month	1	2	-50.0%	5.7	6.1	-6.6%
Cost per Ride	\$7.60	\$7.56	0.5%	\$7.59	\$7.67	-1.0%
Cost per Mile	\$3.92	\$3.53	11.0%	\$3.55	\$3.12	13.8%
Miles per Ride	1.9	2.1	-9.5%	2.1	2.5	-16.0%
<b>Hoodland Senior Center</b>						
Monthly Rides	92	109	-15.6%	139	113	23.0%
Monthly Cost	\$2,926	\$3,042	-3.8%	\$3,448	\$2,367	45.7%
Monthly Vehicle Mile	1,452	1,168	24.3%	1,527	1,158	31.9%
New Riders This Month	0	0	N/A	2.3	1.8	27.8%
Cost per Ride	\$31.81	\$27.91	14.0%	\$24.89	\$20.96	18.8%
Cost per Mile	\$2.02	\$2.60	-22.3%	\$2.26	\$2.04	10.8%
Miles per Ride	15.8	10.7	47.7%	11.0	10.3	6.8%
<b>Lake Oswego Adult Comm. Center</b>						
Monthly Rides	254	244	4.1%	285	226	26.1%
Monthly Cost	\$1,905	\$1,830	4.1%	\$2,134	\$1,695	25.9%
Monthly Vehicle Mile	589	775	-24.0%	953	708	34.6%
New Riders This Month	6	1	500.0%	5.8	4.1	41.5%
Cost per Ride	\$7.50	\$7.50	0.0%	\$7.50	\$7.50	0.0%
Cost per Mile	\$3.23	\$2.36	36.9%	\$2.24	\$2.39	-6.3%
Mile per Ride	2.3	3.2	-28.1%	3.4	3.1	9.7%

# CLACKAMAS COUNTY CONSORTIUM - PROVIDER

## 12-Month Averages

Programs	Feb 2018	Feb 2017	% Change	Current Year	Previous Year	% Change
<b>Milwaukie Senior Center</b>						
Monthly Rides	663	832	-20.3%	886	734	20.7%
Monthly Cost	\$6,638	\$7,954	-16.6%	\$8,334	\$7,184	16.0%
Monthly Vehicle Mile	1,966	2,233	-12.0%	2,466	2,019	22.1%
New Riders This Month	2	17	-88.2%	25.2	19.3	30.6%
Cost per Ride	\$10.01	\$9.56	4.7%	\$9.41	\$9.79	-3.9%
Cost per Mile	\$3.38	\$3.56	-5.1%	\$3.38	\$3.56	-5.1%
Miles per Ride	3.0	2.7	11.1%	2.8	2.8	0.0%
<b>Molalla Senior Center</b>						
Monthly Rides	352	301	16.9%	367	345	6.4%
Monthly Cost	\$3,668	\$2,869	27.8%	\$4,282	\$4,473	-4.3%
Monthly Vehicle Mile	866	799	8.4%	1,200	875	37.1%
New Riders This Month	1	5	-80.0%	8.2	7.3	12.3%
Cost per Ride	\$10.42	\$9.53	9.3%	\$11.67	\$12.97	-10.0%
Cost per Mile	\$4.24	\$3.59	18.1%	\$3.57	\$5.11	-30.1%
Miles per Ride	2.5	2.7	-7.4%	3.3	2.5	32.0%
<b>Pioneer Senior Center</b>						
Monthly Rides	488	603	-19.1%	635	697	-8.9%
Monthly Cost	\$4,070	\$4,978	-18.2%	\$5,321	\$5,779	-7.9%
Monthly Vehicle Mile	1,617	1,913	-15.5%	2,058	2,207	-6.8%
New Riders This Month	16	11	45.5%	21.6	25.6	-15.6%
Cost per Ride	\$8.34	\$8.25	1.1%	\$8.38	\$8.29	1.1%
Cost per Mile	\$2.52	\$2.60	-3.1%	\$2.59	\$2.62	-1.1%
Miles per Ride	3.3	3.2	3.1%	3.2	3.2	0.0%
<b>Sandy Senior Center</b>						
Monthly Rides	202	204	-1.0%	255	244	4.5%
Monthly Cost	\$2,361	\$2,777	-15.0%	\$3,289	\$2,925	12.4%
Monthly Vehicle Mile	1,451	1,365	6.3%	1,623	1,216	33.5%
New Riders This Month	5	6	-16.7%	10.6	13.4	-20.9%
Cost per Ride	\$11.69	\$13.61	-14.1%	\$12.92	\$12.01	7.6%
Cost per Mile	\$1.63	\$2.03	-19.7%	\$2.03	\$2.40	-15.4%
Miles per Ride	7.2	6.7	7.5%	6.4	5.0	28.0%
<b>Transportation Reaching People</b>						
Monthly Rides	1,528	1,945	-21.4%	1,843	2,193	-16.0%
Monthly Cost	\$23,037	\$24,534	-6.1%	\$25,362	\$25,544	-0.7%
Monthly Vehicle Mile	9,181	20,986	-56.3%	15,699	20,885	-24.8%
New Riders This Month	23	37	-37.8%	59.3	59.1	0.3%
Cost per Ride	\$15.08	\$12.61	19.6%	\$13.76	\$11.65	18.1%
Cost per Mile	\$2.51	\$1.17	114.5%	\$1.62	\$1.22	32.8%
Miles per Ride	6.0	10.8	-44.4%	8.5	9.5	-10.5%
<b>Transp Reaching People-School/Work(1)</b>						
Monthly Rides	40	132	-69.7%	101	153	-34.0%
Monthly Cost	\$1,458	\$2,163	-32.6%	\$1,711	\$3,012	-43.2%
Monthly Vehicle Mile	364	877	-58.5%	811	1,128	-28.1%
New Riders This Month	0	0	N/A	0	0	N/A
Cost per Ride	\$36.44	\$16.39	122.3%	\$17.00	\$19.64	-13.4%
Cost per Mile	\$4.00	\$2.47	61.9%	\$2.11	\$2.67	-21.0%
Miles per Ride	9.1	6.6	37.9%	8.1	7.4	9.5%

(1) This program replaced the discontinued JARC, effective July 2014.

## EAST COUNTY OFFICE - PROVIDER

## 12-Month Averages

Programs	Feb 2018	Feb 2017	% Change	Current Year	Pervious Year	% Change
<b>Cherry Blossom</b>						
Monthly Rides	68	99	-31.3%	21	34	-38.2%
Monthly Cost	\$237	\$586	-59.6%	\$130	\$236	-44.9%
Monthly Vehicle Mile	189	285	-33.7%	80	123	-35.0%
New Riders This Month	2	4	-50.0%	0.4	1.1	-63.6%
Cost per Ride	\$3.48	\$5.92	-41.2%	\$6.32	\$6.87	-8.0%
Cost per Mile	\$1.25	\$2.06	-39.3%	\$1.62	\$1.92	-15.6%
Miles per Ride	2.8	2.9	-3.4%	3.9	3.6	8.3%
<b>Multnomah Co. ADS Premium</b>						
Monthly Rides	5	46	-89.1%	34	86	-60.5%
Monthly Cost	\$15	\$150	-90.0%	\$29	\$673	-95.7%
Monthly Vehicle Mile	14	219	-93.6%	62	192	-67.7%
New Riders This Month	0	0	N/A	1.2	6.0	-80.0%
Cost per Ride	\$3.07	\$3.26	-5.8%	\$0.84	\$7.79	-89.2%
Cost per Mile	\$1.10	\$0.68	61.8%	\$0.46	\$3.51	-86.9%
Miles per Ride	2.8	4.8	-41.7%	1.8	2.2	-18.2%
<b>STF Discretionary</b>						
Monthly Rides	505	626	-19.3%	595	475	25.3%
Monthly Cost	\$12,712	\$11,695	8.7%	\$13,863	\$10,311	34.4%
Monthly Vehicle Mile	1,745	2,364	-26.2%	2,104	1,772	18.7%
New Riders This Month	27	29	-6.9%	44.4	39.4	12.7%
Cost per Ride	\$25.17	\$18.68	34.7%	\$23.29	\$21.73	7.2%
Cost per Mile	\$7.28	\$4.95	47.1%	\$6.59	\$5.82	13.2%
Miles per Ride	3.5	3.8	-7.9%	3.5	3.7	-5.4%
<b>STF Service</b>						
Monthly Rides	465	208	123.6%	373	399	-6.5%
Monthly Cost	\$11,367	\$4,844	134.7%	\$9,395	\$8,703	8.0%
Monthly Vehicle Mile	1,610	751	114.4%	1,279	1,387	-7.8%
New Riders This Month	28	11	154.5%	23.6	26.2	-9.9%
Cost per Ride	\$24.44	\$23.29	4.9%	\$25.22	\$21.79	15.7%
Cost per Mile	\$7.06	\$6.45	9.5%	\$7.34	\$6.27	17.1%
Miles per Ride	3.5	3.6	-2.8%	3.4	3.5	-2.9%
<b>TriMet Service</b>						
Monthly Rides	1,888	2,291	-17.6%	2,449	2,024	21.0%
Monthly Cost	\$5,081	\$6,345	-19.9%	\$5,904	\$6,447	-8.4%
Monthly Vehicle Mile	4,367	5,480	-20.3%	5,339	5,387	-0.9%
New Riders This Month	13	15	-13.3%	27.5	33.9	-18.9%
Cost per Ride	\$2.69	\$2.77	-2.9%	\$2.41	\$3.19	-24.5%
Cost per Mile	\$1.16	\$1.16	0.0%	\$1.11	\$1.20	-7.5%
Miles per Ride	2.3	2.4	-4.2%	2.2	2.7	-18.5%
<b>Veterans Volunteers</b>						
Monthly Rides	138	116	19.0%	143	131	9.2%
Monthly Cost	\$817	\$996	-18.0%	\$820	\$1,026	-20.1%
Monthly Vehicle Mile	1,280	1,474	-13.2%	1,405	1,546	-9.1%
New Riders This Month	8	12	-33.3%	13.1	13.9	-5.8%
Cost per Ride	\$5.92	\$8.59	-31.1%	\$5.74	\$7.83	-26.7%
Cost per Mile	\$0.64	\$0.68	-5.9%	\$0.58	\$0.66	-12.1%
Miles per Ride	9.3	12.7	-26.8%	9.8	11.8	-16.9%

## INDIVIDUAL PROVIDER - PROGRAM

### 12-Month Averages

Provider - Program	Feb 2018	Feb 2017	% Change	Current Year	Previous Year	% Change
<b>African American - N/NE Shuttle (Financial Only)</b>						
Monthly Cost	\$0	\$0	N/A	\$0	\$2,613	-100.0%
<b>David's Harp - STF Service</b>						
Monthly Rides	190	97	95.9%	212	126	68.3%
Monthly Cost	\$1,692	\$1,165	45.2%	\$1,541	\$1,022	50.8%
Monthly Vehicle Mile	345	150	130.0%	299	153	95.4%
New Riders This Month	3	4	-25.0%	6.3	3.9	61.5%
Cost per Ride	\$8.91	\$12.01	-25.8%	\$7.27	\$8.12	-10.5%
Cost per Mile	\$4.91	\$7.77	-36.8%	\$5.15	\$6.66	-22.7%
Miles per Ride	1.8	1.5	20.0%	1.4	1.2	16.7%
<b>NW Pilot Project - STF Service</b>						
Monthly Rides	174	189	-7.9%	178	170	4.7%
Monthly Cost	\$14,488	\$13,671	6.0%	\$13,994	\$13,128	6.6%
Monthly Vehicle Mile	1,106	1,322	-16.3%	1,811	986	83.7%
New Riders This Month	18	27	-33.3%	25.4	19.5	30.3%
Cost per Ride	\$83.26	\$72.33	15.1%	\$78.76	\$77.23	2.0%
Cost per Mile	\$13.10	\$10.34	26.7%	\$7.73	\$13.31	-41.9%
Miles per Ride	6.4	7.0	-8.6%	10.2	5.8	75.9%
<b>Providence Elderplace - STF Service</b>						
Monthly Rides	266	212	25.5%	289	268	7.8%
Monthly Cost	\$2,521	\$1,688	49.3%	\$3,088	\$2,882	7.1%
Monthly Vehicle Mile	973	510	90.8%	1,012	972	4.1%
New Riders This Month	4	16	-75.0%	55.2	68.0	-18.8%
Cost per Ride	\$9.48	\$7.96	19.1%	\$10.67	\$10.77	-0.9%
Cost per Mile	\$2.59	\$3.31	-21.8%	\$3.05	\$2.97	2.7%
Miles per Ride	3.7	2.4	54.2%	3.5	3.6	-2.8%
<b>Ride Together - New Freedom (Mult., Wash.)</b>						
Monthly Rides	436	477	-8.6%	500	448	11.6%
Monthly Cost	\$2,610	\$2,568	1.6%	\$2,750	\$2,478	11.0%
Monthly Vehicle Mile	2,431	2,762	-12.0%	3,022	2,967	1.9%
New Riders This Month	20	0	N/A	12.7	3.0	323.3%
Cost per Ride	\$5.99	\$5.38	11.3%	\$5.50	\$5.54	-0.7%
Cost per Mile	\$1.07	\$0.93	15.1%	\$0.91	\$0.84	8.3%
Miles per Ride	5.6	5.8	-3.4%	6.0	6.6	-9.1%
<b>Urban League - N/NE Shuttle</b>						
Monthly Rides	363	319	13.8%	327	393	-16.8%
Monthly Cost	\$8,878	\$3,531	151.4%	\$4,484	\$4,292	4.5%
Monthly Vehicle Mile	1,212	809	49.8%	872	940	-7.2%
New Riders This Month	2	1	100.0%	5.0	3.7	35.1%
Cost per Ride	\$24.46	\$11.07	121.0%	\$13.73	\$10.91	25.8%
Cost per Mile	\$7.33	\$4.36	68.1%	\$5.14	\$4.57	12.5%
Miles per Ride	3.3	2.5	32.0%	2.7	2.4	12.5%

**INDIVIDUAL PROVIDER - PROGRAM****12-Month Averages**

<b>Provider - Program</b>	<b>Feb 2018</b>	<b>Feb 2017</b>	<b>% Change</b>	<b>Current Year</b>	<b>Previous Year</b>	<b>% Change</b>
<b>Mt. Hood Express Service - Fixed Route (1)</b>						
Monthly Rides	4,452	7,721	-42.3%	5,128	5,241	-2.2%
Monthly Cost	\$28,904	\$31,955	-9.5%	\$33,467	\$32,715	2.3%
Monthly Vehicle Mile	19,207	29,599	-35.1%	19,057	18,970	0.5%
New Riders This Month	128	404	-68.3%	189.8	183.1	3.7%
Cost per Ride	\$6.49	\$4.14	56.8%	\$6.53	\$6.24	4.6%
Cost per Mile	\$1.50	\$1.08	38.9%	\$1.76	\$1.72	2.3%
Miles per Ride	4.3	3.8	13.2%	3.7	3.6	2.8%

## MFS-PROJECT LINKAGE - PROVIDER

## 12-Month Averages

Programs	Feb 2018	Feb 2017	% Change	Current Year	Previous Year	% Change
<b>Cherry Blossom</b>						
Monthly Rides	0	51	-100.0%	28	49	-42.9%
Monthly Cost	\$0	\$790	-100.0%	\$718	\$390	84.1%
Monthly Vehicle Mile	0	101	-100.0%	58	91	-36.3%
New Riders This Month	0	0	N/A	1.0	1.7	-41.2%
Cost per Ride	N/A	\$15.49	N/A	\$26.02	\$8.04	223.6%
Cost per Mile	N/A	\$7.82	N/A	\$12.39	\$4.30	188.1%
Miles per Ride	N/A	2.0	N/A	2.1	1.9	10.5%
<b>Gateway Shuttle</b>						
Monthly Rides	133	231	-42.4%	177	189	-6.3%
Monthly Cost	\$655	\$891	-26.5%	\$721	\$784	-8.0%
Monthly Vehicle Mile	172	243	-29.2%	231	266	-13.2%
New Riders This Month	1	2	-50.0%	5.7	4.7	21.3%
Cost per Ride	\$4.92	\$3.86	27.5%	\$4.07	\$4.15	-1.9%
Cost per Mile	\$3.81	\$3.67	3.8%	\$3.13	\$2.95	6.1%
Miles per Ride	1.3	1.1	18.2%	1.3	1.4	-7.1%
<b>Mid Multnomah County</b>						
Monthly Rides	395	440	-10.2%	580	515	12.6%
Monthly Cost	\$5,586	\$4,537	23.1%	\$6,640	\$6,614	0.4%
Monthly Vehicle Mile	1,220	1,207	1.1%	1,450	1,598	-9.3%
New Riders This Month	4	3	33.3%	12.5	13.9	-10.1%
Cost per Ride	\$14.14	\$10.31	37.1%	\$11.45	\$12.84	-10.8%
Cost per Mile	\$4.58	\$3.76	21.8%	\$4.58	\$4.14	10.6%
Miles per Ride	3.1	2.7	14.8%	2.5	3.1	-19.4%
<b>Multnomah Co. ADS Premium</b>						
Monthly Rides	0	6	-100.0%	1	12	-91.7%
Monthly Cost	\$0	\$25	-100.0%	\$21	\$40	-47.5%
Monthly Vehicle Mile	0	42	-100.0%	6	30	-80.0%
New Riders This Month	0	1	-100.0%	0.2	0.9	-77.8%
Cost per Ride	N/A	\$4.23	N/A	\$27.42	\$3.26	741.1%
Cost per Mile	N/A	\$0.60	N/A	\$3.58	\$1.36	163.2%
Miles per Ride	N/A	7.0	N/A	7.7	2.4	220.8%
<b>N/NE Shuttle</b>						
Monthly Ride	651	452	44.0%	583	440	32.5%
Monthly Cost	\$13,568	\$9,289	46.1%	\$15,195	\$13,604	11.7%
Monthly Vehicle Mile	2,231	885	152.1%	1,701	1,454	17.0%
New Riders This Month	27	2	1250.0%	27.9	26.6	4.9%
Cost per Ride	\$20.84	\$20.55	1.4%	\$26.07	\$30.92	-15.7%
Cost per Mile	\$6.08	\$10.50	-42.1%	\$8.93	\$9.36	-4.6%
Miles per Ride	3.4	2.0	70.0%	2.9	3.3	-12.1%
<b>STF Service</b>						
Monthly Ride	496	703	-29.4%	706	598	18.1%
Monthly Cost	\$17,274	\$21,624	-20.1%	\$17,388	\$16,764	3.7%
Monthly Vehicle Mile	3,327	4,348	-23.5%	3,599	3,466	3.8%
New Riders This Month	32	51	-37.3%	52.8	59.1	-10.7%
Cost per Ride	\$34.83	\$30.76	13.2%	\$24.65	\$28.04	-12.1%
Cost per Mile	\$5.19	\$4.97	4.4%	\$4.83	\$4.84	-0.2%
Miles per Ride	6.7	6.2	8.1%	5.1	5.8	-12.1%
<b>TriMet Service</b>						
Monthly Ride	662	1,076	-38.5%	872	833	4.7%
Monthly Cost	\$6,138	\$4,670	31.4%	\$6,715	\$6,774	-0.9%
Monthly Vehicle Mile	3,158	5,918	-46.6%	5,129	4,745	8.1%
New Riders This Month	24	54	-55.6%	47.4	49.3	-3.9%
Cost per Ride	\$9.27	\$4.34	113.6%	\$7.70	\$8.13	-5.3%
Cost per Mile	\$1.94	\$0.79	145.6%	\$1.31	\$1.43	-8.4%
Miles per Ride	4.8	5.5	-12.7%	5.9	5.7	3.5%

## NEIGHBORHOOD HOUSE - PROVIDER

### 12-Month Averages

Programs	Feb 2018	Feb 2017	% Change	Current Year	Previous Year	% Change
<b>STF Service</b>						
Monthly Rides	268	275	-2.5%	400	415	-3.6%
Monthly Cost	\$2,953	\$7,841	-62.3%	\$6,975	\$7,497	-7.0%
Monthly Vehicle Mile	606	1,060	-42.8%	1,029	1,268	-18.8%
New Riders This Month	4	14	-71.4%	26.2	25.3	3.6%
Cost per Ride	\$11.02	\$28.51	-61.3%	\$17.44	\$18.07	-3.5%
Cost per Mile	\$4.87	\$7.40	-34.2%	\$6.78	\$5.91	14.7%
Miles per Ride	2.3	3.9	-41.0%	2.6	3.1	-16.1%
<b>SW Shuttle Service</b>						
Monthly Rides	71	60	18.3%	77	81	-4.9%
Monthly Cost	\$1,663	\$1,143	45.5%	\$999	\$1,559	-35.9%
Monthly Vehicle Mile	149	134	11.2%	151	162	-6.8%
New Riders This Month	1	3	-66.7%	2.4	2.3	4.3%
Cost per Rider	\$23.42	\$19.05	22.9%	\$13.01	\$19.29	-32.6%
Cost per Mile	\$11.16	\$8.53	30.8%	\$6.60	\$9.65	-31.6%
Miles per Ride	2.1	2.2	-4.5%	2.0	2.0	0.0%
<b>Downtown RideAbout(1)</b>						
Monthly Rides	0	145	-100.0%	136	162	-16.0%
Monthly Cost	\$0	\$792	-100.0%	\$587	\$743	-21.0%
Monthly Vehicle Mile	0	73	-100.0%	101	105	-3.8%
New Riders This Month	0	0	N/A	0.7	0.8	-12.5%
Cost per Ride	N/A	\$5.46	N/A	\$4.32	\$4.59	-5.9%
Cost per Mile	N/A	\$10.84	N/A	\$5.82	\$7.09	-17.9%
Miles per Ride	N/A	0.5	N/A	0.7	0.6	16.7%



**IMPACT NORTHWEST - PROVIDER**
**12-Month Averages**

<b>Programs</b>	<b>Feb 2018</b>	<b>Feb 2017</b>	<b>% Change</b>	<b>Current Year</b>	<b>Previous Year</b>	<b>% Change</b>
<b>Cherry Blossom</b>						
Monthly Rides	54	56	-3.6%	58	57	1.8%
Monthly Cost	\$54	\$1,073	-95.0%	\$418	\$622	-32.8%
Monthly Vehicle Mile	37	44	-15.9%	49	41	19.5%
New Riders This Month	0	1	-100.0%	0.4	0.4	0.0%
Cost per Ride	\$1.01	\$19.16	-94.7%	\$7.16	\$10.87	-34.1%
Cost per Mile	\$1.47	\$24.38	-94.0%	\$8.59	\$15.10	-43.1%
Miles per Ride	0.7	0.8	-12.5%	0.8	0.7	14.3%
<b>Multnomah Co. ADS Premium</b>						
Monthly Rides	0	2	-100.0%	2	4.3	-50.0%
Monthly Cost	\$0	\$13	-100.0%	\$13	\$24	-45.8%
Monthly Vehicle Mile	0	10	-100.0%	15	30	-50.0%
New Riders This Month	0	0	N/A	0.6	1.1	-45.5%
Cost per Ride	N/A	\$6.35	N/A	\$6.35	\$5.65	12.4%
Cost per Mile	N/A	\$1.27	N/A	\$0.87	\$0.82	6.1%
Miles per Ride	N/A	5.0	N/A	7.3	6.9	5.8%
<b>STF Discretionary</b>						
Monthly Rides	441	546	-19.2%	614	644	-4.7%
Monthly Cost	\$11,779	\$13,363	-11.9%	\$13,979	\$13,318	5.0%
Monthly Vehicle Mile	1,841	2,290	-19.6%	2,267	2,675	-15.3%
New Riders This Month	23	20	15.0%	28.6	36.0	-20.6%
Cost per Ride	\$26.71	\$24.48	9.1%	\$22.75	\$20.68	10.0%
Cost per Mile	\$6.40	\$5.84	9.6%	\$6.17	\$4.98	23.9%
Miles per Ride	4.2	4.2	0.0%	3.7	4.2	-11.9%
<b>STF Service</b>						
Monthly Rides	307	379	-19.0%	427	447	-4.5%
Monthly Cost	\$8,595	\$9,699	-11.4%	\$11,968	\$11,454	4.5%
Monthly Vehicle Mile	2,201	1,558	41.3%	1,749	1,901	-8.0%
New Riders This Month	11	24	-54.2%	27.8	32.3	-13.9%
Cost per Ride	\$28.00	\$25.59	9.4%	\$28.03	\$25.61	9.4%
Cost per Mile	\$3.91	\$6.23	-37.2%	\$6.84	\$6.03	13.4%
Miles per Ride	7.2	4.1	75.6%	4.1	4.3	-4.7%

RIDE CONNECTION HEADQUARTER OFFICE - PROVIDER				12-Month Averages		
Programs	Feb 2018	Feb 2017	% Change	Current Year	Previous Year	% Change

Programs	Feb 2018	Feb 2017	% Change	Current Year	Previous Year	% Change
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<b>Multnomah Co. ADS Premium</b>						
Monthly Ride	0	4	-100.0%	1	17	-94.0%
Monthly Cost	\$8	\$65	-88.4%	\$117	\$670	-82.5%
Monthly Vehicle Mile	0	29	-100.0%	9	205	-95.6%
New Riders This Month	0	0	N/A	1	3	-66.7%
Cost per Ride	N/A	\$16.34	N/A	\$117.28	\$39.78	194.8%
Cost per Mile	N/A	\$2.25	N/A	\$12.79	\$3.27	291.1%
Miles per Ride	N/A	7.3	N/A	9.2	12.1	-24.0%

<b>STF Service</b>						
Monthly Ride	382	271	41.0%	428	213	101.0%
Monthly Cost	\$13,972	\$14,157	-1.3%	\$17,673	\$6,888	156.6%
Monthly Vehicle Mile	2,619	2,443	7.2%	3,357	1,971	70.3%
New Riders This Month	47	41	14.6%	70	60	16.7%
Cost per Ride	\$36.58	\$52.24	-30.0%	\$41.26	\$32.32	27.7%
Cost per Mile	\$5.33	\$5.79	-7.9%	\$5.27	\$3.50	50.6%
Miles per Ride	6.9	9.0	-23.3%	7.8	9.2	-15.2%

<b>Title XIX Non Medical</b>						
Monthly Ride	0	1	-100.0%	0	34	-99.1%
Monthly Cost	\$0	(\$148)	-100.0%	\$14	\$948	-98.5%
Monthly Vehicle Mile	0	4	-100.0%	3	358	-99.2%
New Riders This Month	0	0	N/A	0	6	-100.0%
Cost per Ride	N/A	(\$148.25)	N/A	\$41.48	\$28.29	46.6%
Cost per Mile	N/A	(\$37.06)	N/A	\$4.48	\$2.65	69.1%
Miles per Ride	N/A	4.0	N/A	9.3	10.7	-13.1%

<b>Dialysis</b>						
Monthly Ride	0	0	N/A	0	69	-100.0%
Monthly Cost	\$0	\$0	N/A	\$12	\$2,834	-99.6%
Monthly Vehicle Mile	0	0	N/A	0	861	-100.0%
New Riders This Month	0	0	N/A	0	3	-100.0%
Cost per Ride	N/A	N/A	N/A	N/A	\$41.22	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$3.29	N/A
Miles per Ride	N/A	N/A	N/A	N/A	12.5	N/A

**RIDE CONNECTION WASHINGTON CO. OFFICE - PROVIDER**
**12-Month Averages**

<b>Programs</b>	<b>Feb 2018</b>	<b>Feb 2017</b>	<b>% Change</b>	<b>Current Year</b>	<b>Previous Year</b>	<b>% Change</b>
<b>General Public</b>						
Monthly Ride	65	39	66.7%	62	17	264.7%
Monthly Cost	\$2,222	\$1,567	41.8%	\$1,646	\$739	122.7%
Monthly Vehicle Mile	403	227	77.5%	404	108	274.1%
New Riders This Month	2	1	100.0%	3	2	50.0%
Cost per Ride	\$34.18	\$40.17	-14.9%	\$26.55	\$42.45	-37.5%
Cost per Mile	\$5.51	\$6.90	-20.1%	\$4.08	\$6.84	-40.4%
Miles per Ride	6.2	5.8	6.9%	6.5	6.2	4.8%
<b>STF Service</b>						
Monthly Rides	483	614	-21.3%	597	533	12.0%
Monthly Cost	\$12,878	\$6,870	87.5%	\$13,280	\$7,924	67.6%
Monthly Vehicle Mile	2,473	2,211	11.8%	2,773	1,910	45.2%
New Riders This Month	10	17	-41.2%	24	16	50.0%
Cost per Ride	\$26.66	\$11.19	138.2%	\$22.26	\$14.85	49.9%
Cost per Mile	\$5.21	\$3.11	67.5%	\$4.79	\$4.15	15.4%
Miles per Ride	5.1	3.6	41.7%	4.6	3.6	27.8%
<b>Title XIX Non Medical</b>						
Monthly Rides	1	0	N/A	0	1	-100.0%
Monthly Cost	\$229	\$3	7533.3%	\$57	\$52	9.6%
Monthly Vehicle Mile	5	0	N/A	2	3	-33.3%
New Riders This Month	1	0	N/A	0	0	-100.0%
Cost per Ride	\$228.62	N/A	N/A	\$169.59	\$62.19	172.7%
Cost per Mile	\$45.72	N/A	N/A	\$35.70	\$15.95	123.8%
Miles per Ride	5.0	N/A	N/A	4.8	3.9	23.1%
<b>Veterans Volunteers</b>						
Monthly Rides	161	175	-8.0%	199		
Monthly Cost	\$1,521	\$2,210	-31.2%	\$1,916		
Monthly Vehicle Mile	2,418	3,081	-21.5%	3,115		
New Riders This Month	3	2	50.0%	6		
Cost per Ride	\$9.45	\$12.63	-25.2%	\$0.62		
Cost per Mile	\$0.63	\$0.72	-12.3%	\$9.65		
Miles per Ride	15.0	17.6	-14.7%	15.7		
<b>Wa Co DAVS</b>						
Monthly Rides	4	0	N/A	2		
Monthly Cost	\$110	\$0	N/A	\$61		
Monthly Vehicle Mile	16	0	N/A	8		
New Riders This Month	0	0	N/A	0		
Cost per Ride	\$27.44	N/A	N/A	\$38.37		
Cost per Mile	\$6.86	N/A	N/A	\$7.22		
Miles per Ride	4.0	N/A	N/A	5.3		

## VEHICLE ONLY - PROGRAM

### 12-Month Averages

Providers	Feb 2018	Feb 2017	% Change	Current Year	Previous Year	% Change
<b>Albertina Kerr-(Mult.)</b>						
Monthly Rides	614	600	2.3%	746	677	10.2%
Monthly Cost	\$2,127	\$3,662	-41.9%	\$3,543	\$7,596	-53.4%
Monthly Vehicle Mile	486	2,473	-80.3%	1,829	2,982	-38.7%
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	\$3.46	\$6.10	-43.3%	\$4.75	\$11.22	-57.7%
Cost per Mile	\$4.38	\$1.48	195.9%	\$1.94	\$2.55	-23.9%
Miles per Ride	0.8	4.1	-80.5%	2.5	4.4	-43.2%
<b>American Cancer Society-(Clack., Mult., Wash.)</b>						
Monthly Rides	52	135	-61.5%	99	175	-43.4%
Monthly Cost	\$895	\$1,497	-40.2%	\$1,139	\$1,742	-34.6%
Monthly Vehicle Mile	483	973	-50.4%	749	1,286	-41.8%
New Riders This Month	7	25	-72.0%	15.0	22.0	-31.8%
Cost per Ride	\$17.21	\$11.09	55.2%	\$11.52	\$9.96	15.7%
Cost per Mile	\$1.85	\$1.54	20.1%	\$1.52	\$1.35	12.6%
Miles per Ride	9.3	7.2	29.2%	7.6	7.4	2.7%
<b>Edwards Center-(Clack., Wash.)</b>						
Monthly Rides	1,061	901	17.8%	1,196	1,183	1.1%
Monthly Cost	\$3,385	\$3,331	1.6%	\$3,825	\$4,189	-8.7%
Monthly Vehicle Mile	1,402	1,755	-20.1%	1,908	2,235	-14.6%
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	\$3.19	\$3.70	-13.8%	\$3.20	\$3.54	-9.6%
Cost per Mile	\$2.41	\$1.90	26.8%	\$2.00	\$1.87	7.0%
Miles per Ride	1.3	1.9	-31.6%	1.6	1.9	-15.8%
<b>Maryville Nursing Home</b>						
Monthly Rides	0	0	N/A	0	22	-100.0%
Monthly Cost	\$0	\$0	N/A	\$0	\$288	-100.0%
Monthly Vehicle Mile	0	0	N/A	0	33	-100.0%
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	N/A	N/A	N/A	N/A	\$13.31	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$8.87	N/A
Miles per Ride	N/A	N/A	N/A	N/A	1.5	N/A
<b>Mary's Woods</b>						
Monthly Rides	0	1,175	-100.0%	362	1,448	-75.0%
Monthly Cost	\$0	\$5,643	-100.0%	\$1,978	\$5,851	-66.2%
Monthly Vehicle Mile	0	1,617	-100.0%	599	1,731	-65.4%
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	N/A	\$4.80	N/A	\$5.46	\$4.04	35.1%
Cost per Mile	N/A	\$3.49	N/A	\$3.30	\$3.38	-2.4%
Miles per Ride	N/A	1.4	N/A	1.7	1.2	41.7%

## VEHICLE ONLY - PROGRAM

### 12-Month Averages

Providers	Feb 2018	Feb 2017	% Change	Current Year	Previous Year	% Change
<b>Michael's Place</b>						
Monthly Rides	643	644	-0.2%	750	682	10.0%
Monthly Cost	\$737	\$751	-1.9%	\$800	\$814	-1.7%
Monthly Vehicle Mile	428	418	2.4%	488	498	-2.0%
New Rider This Month	0	0	N/A	0.2	1.9	-89.5%
Cost per Ride	\$1.15	\$1.17	-1.7%	\$1.07	\$1.19	-10.1%
Cost per Mile	\$1.72	\$1.80	-4.4%	\$1.64	\$1.63	0.6%
Miles per Ride	0.7	0.6	16.7%	0.7	0.7	0.0%
<b>Providence Elderplace</b>						
Monthly Rides	7,642	8,576	-10.9%	9,199	9,069	1.4%
Monthly Cost	\$208,254	\$236,554	-12.0%	\$260,869	\$247,878	5.2%
Monthly Vehicle Mile	39,959	32,795	21.8%	45,522	39,418	15.5%
New Riders This Month	27	36	-25.0%	130.8	131.6	-0.6%
Cost per Ride	\$27.25	\$27.58	-1.2%	\$28.36	\$27.33	3.8%
Cost per Mile	\$5.21	\$7.21	-27.7%	\$5.73	\$6.29	-8.9%
Miles per Ride	5.2	3.8	36.8%	4.9	4.3	14.0%
<b>Tualatin Valley Workshop</b>						
Monthly Rides	228	132	72.7%	132	201	-34.3%
Monthly Cost	\$1,584	\$5,892	-73.1%	\$2,792	\$4,913	-43.2%
Monthly Vehicle Mile	1,166	942	23.8%	800	877	-8.8%
New Riders This Month	0	0	N/A	3.6	0.0	N/A
Cost per Ride	\$6.95	\$44.64	-84.4%	\$21.23	\$24.48	-13.3%
Cost per Mile	\$1.36	\$6.25	-78.2%	\$3.49	\$5.60	-37.7%
Miles per Ride	5.1	7.1	-28.2%	6.1	4.4	38.6%
<b>West Linn</b>						
Monthly Ride	52	26	100.0%	70	65	7.7%
Monthly Cost	\$348	\$274	27.0%	\$304	\$290	4.8%
Monthly Vehicle Mile	72	110	-34.5%	103	101	2.0%
New Riders This Month	1	0	N/A	0.3	0.0	N/A
Cost per Ride	\$6.69	\$10.55	-36.6%	\$4.32	\$4.46	-3.1%
Cost per Mile	\$4.83	\$2.49	94.0%	\$2.95	\$2.87	2.8%
Miles per Ride	1.4	4.2	-66.7%	1.5	1.6	-6.3%

# Rural Transit District Transportation Report

## 12-Month Averages

Rural Cities	Feb 2018	Feb 2017	% Change	Current Year	Previous Year	% Change
<b>Canby(CAT)-Fixed Route</b>						
Monthly Rides	4,072	4,127	-1.3%	4,740	5,283	-10.3%
Monthly Cost	\$35,025	\$34,466	1.6%	\$37,585	\$37,588	0.0%
Monthly Vehicle Miles	11,356	11,319	0.3%	12,697	12,197	4.1%
On-Time Performance	100.0%	100.0%	0.0%	99.9%	99.2%	0.7%
Cost per Ride	\$8.60	\$8.35	3.0%	\$7.93	\$7.12	11.4%
Cost per Mile	\$3.08	\$3.04	1.3%	\$2.96	\$3.08	-3.9%
Miles per Roadcall	11,356	11,319	0.3%	12,697	12,197	4.1%
<b>Canby(CAT)-Paratransit LIFT and Cab</b>						
Monthly Rides	1,354	1,411	-4.0%	1,388	2,153	-35.5%
Monthly Cost	\$27,427	\$31,916	-14.1%	\$31,428	\$33,940	-7.4%
Monthly Vehicle Miles	5,383	6,292	-14.4%	5,657	4,806	17.7%
On-Time Performance	100.0%	100.0%	0.0%	99.9%	99.2%	0.7%
Cost per Ride	\$20.26	\$22.62	-10.4%	\$22.65	\$15.77	43.6%
Cost per Mile	\$5.10	\$5.07	0.6%	\$5.56	\$7.06	-21.2%
Miles per Roadcall	5,383	6,292	-14.4%	5,657	4,806	17.7%
<b>Molalla(SCTD)-Demand Response</b>						
Monthly Rides	7,129	7,492	-4.8%	7,937	8,274	-4.1%
Monthly Cost	\$47,471	\$47,481	0.0%	\$51,819	\$49,773	4.1%
Monthly Vehicle Miles	20,765	20,268	2.5%	21,526	21,480	0.2%
On-Time Performance	96.0%	98.0%	-2.0%	96.7%	97.2%	-0.5%
Cost per Ride	\$6.66	\$6.34	5.0%	\$6.53	\$6.02	8.5%
Cost per Mile	\$2.29	\$2.34	-2.1%	\$2.41	\$2.32	3.9%
Miles per Roadcall	20,765	20,268	2.5%	21,526	21,480	0.2%
<b>Sandy(SAM)-Fixed Route</b>						
Monthly Rides	8,597	7,910	8.7%	9,486	8,625	10.0%
Monthly Cost	\$65,000	\$65,000	0.0%	\$65,000	\$65,000	0.0%
Monthly Vehicle Miles	20,356	20,395	-0.2%	22,042	20,896	5.5%
On-Time Performance	96.5%	99.2%	-2.7%	98.3%	99.3%	-1.0%
Cost per Ride	\$7.56	\$8.22	-8.0%	\$6.85	\$7.54	-9.2%
Cost per Mile	\$3.19	\$3.19	0.0%	\$2.95	\$3.11	-5.1%
Miles per Roadcall	6,785	20,395	-66.7%	22,042	20,896	5.5%
<b>Sandy(SAM)-Paratransit LIFT and Cab</b>						
Monthly Rides	1,145	1,285	-10.9%	1,132	1,283	-11.8%
Monthly Cost	\$20,000	\$20,000	0.0%	\$20,000	\$20,000	0.0%
Monthly Vehicle Miles	5,761	7,041	-18.2%	7,275	7,147	1.8%
On-Time Performance	94.6%	96.3%	-1.7%	95.8%	96.8%	-1.0%
Cost per Ride	\$17.47	\$15.56	12.3%	\$17.67	\$15.59	13.3%
Cost per Mile	\$3.47	\$2.84	22.2%	\$2.75	\$2.80	-1.8%
Miles per Roadcall	5,761	7,041	-18.2%	7,275	7,147	1.8%
<b>Wilsonville(SMART)-Fixed Route</b>						
Monthly Rides	21,103	22,951	-8.1%	20,569	22,996	-10.6%
Monthly Cost	\$358,403	\$330,857	8.3%	\$337,299	\$327,368	3.0%
Monthly Vehicle Miles	45,009	43,966	2.4%	46,633	44,025	5.9%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$16.98	\$14.42	17.8%	\$16.40	\$14.24	15.2%
Cost per Mile	\$7.96	\$7.53	5.7%	\$7.23	\$7.44	-2.8%
Miles per Roadcall	45,009	43,966	2.4%	46,633	44,025	5.9%
<b>Wilsonville(SMART)-Paratransit LIFT and Cab</b>						
Monthly Rides	1,728	1,598	8.1%	1,844	3,084	-40.2%
Monthly Cost	\$421,650	\$58,386	622.2%	\$89,804	\$57,771	55.4%
Monthly Vehicle Miles	5,285	4,910	7.6%	6,257	7,399	-15.4%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$244.01	\$36.54	567.8%	\$48.69	\$18.73	160.0%
Cost per Mile	\$79.78	\$11.89	571.0%	\$14.35	\$7.81	83.7%
Miles per Roadcall	5,285	4,910	7.6%	6,257	7,399	-15.4%

### RideWise Performance Report - February 2018

	Number Served	Expected trips per week by unduplicated individuals	Expected annual trips	Annual avoided cost		
One-on-one travel training						
One-on-one travel training work trips	13	62	3,224	\$107,423.68		
One-on-one travel training general trips	7	17	884	\$29,454.88		
Specialized travel training (contractor)	0					
Phone or mail personalized travel training	0		0	\$0.00		
Subtotal	20	79	4,108	\$136,878.56		
Group travel training with schools	16		58	\$1,946.95		
Group travel training general	61		223	\$7,422.76		
Riders Club participants	19					
Subtotal	96		281	\$9,369.72		
<b>Total</b>	<b>116</b>	<b>79</b>	<b>4,389</b>	<b>\$146,248.28</b>		
Supportive services support of travel training	Staff	Total number of students in training	Number of students trained 1-on-1	Number of trips taken with students 1-on-1	Number of trips taken with groups of students	Total hours spent training 1-on-1 and with groups of students
New supportive service contacts sites	3					
Transitional staff support only	3					
Transitional staff support and pass plan	155	404	45	229	3,398	1,721
<b>Total</b>	<b>161</b>					
Ride Connection RideWise monthly costs:						
RideWise RC program monthly cost	\$43,704.50					
Total trainer hours monthly	866.50					
Ride Ambassador hours monthly	45.00					
Value of volunteer hours monthly	\$1,086.30					
Value of transitional staff hours monthly	\$50,708.03					

### RideWise Performance Report - YTD 2018

	Number Served	Expected trips per week by unduplicated individuals	Expected annual trips	Annual avoided cost		
One-on-one travel training						
One-on-one travel training work trips	109	672	34,944	\$1,164,334.08		
One-on-one travel training general trips	88	260	13,520	\$450,486.40		
Specialized travel training (contractor)	0	0	0	\$0.00		
Phone or mail personalized travel training	0	0	0	\$0.00		
Subtotal	197	932		\$1,614,820.48		
Group travel training with schools	448	0	1,636	\$54,514.72		
Group travel training general	413	0	1,508	\$50,255.76		
Riders Club participants	345	0	0	\$0.00		
Subtotal	1,206		3,144	\$104,770.48		
<b>Total</b>	<b>1,403</b>	<b>932</b>	<b>3,144</b>	<b>\$1,719,590.96</b>		
Supportive services support of travel training	Staff	Total number of students in training	Number of students trained 1-on-1	Number of trips taken with students 1-on-1	Number of trips taken with groups of students	Total hours spent training 1-on-1 and with groups of students
New supportive service contacts sites	32	0	0	0	0	0
Transitional staff support only	20	0	0	0	0	0
Transitional staff support and pass plan	823	2,164	240	1,071	18,878	9,222
<b>Total</b>	<b>875</b>					
Ride Connection RideWise annual costs:						
RideWise RC program annual cost	\$380,330.98					
Annual cost avoidance of trips	\$1,719,590.96					
Total cost avoidance	\$1,339,259.98					
Total trainer hours annual	13,404					
Ride Ambassador hours annual	271,682					
Value of volunteer hours annual	0					
Value of transitional staff hours annual	0					