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**DATE: JULY 2017**

**SUBJECT: TRI-COUNTY TRANSPORTATION FOR SENIORS AND/OR PERSONS WITH DISABILITIES MONTHLY PERFORMANCE REPORTS**

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## **RIDE CONNECTION**

1. Overall ridership for E&D services for July 2017 decreased 10% (-3,008 rides) compared to July 2016. The main contributing factors were Mary's Woods ending service and a decrease in 'vehicle only' provider's total trips.
2. Total costs in July 2017 decreased by 5% (-\$17,930) for Ride Connection's E&D services.
3. The network Cost Per Trip (CPT) increased by 7%, to \$19.62 per trip compared to July 2016 (\$18.29).

## **RIDEWISE**

1. Service Delivery Analysis. A total of 90 individuals were served through RideWise's one-on-one, classroom, group and trip planning by phone/mail training.
2. A total of 23 persons successfully exited out of one-on-one travel training, six of whom were prior participants returned to learn a new route. There was a 4.5% increase over last year in the number of successful customers.
3. Under the age of 60, a total of 16 persons successfully exited out of one-on-one travel training with average training hours of 9.8 during July.
4. Outreach. The RideWise program continues to increase awareness of the program by attending resource fairs, meeting with agency professionals, mailings and presentations at staff meetings, etc. There were three events held:
  - RideWise staff met with and continued conversations with PHAME about the prospect of a new program video.
  - RideWise staff attended the Metro Collaborative Marketing meeting

- RideWise staff attended the Multnomah County Employment First Meeting and helped research locations and visit locations for their Employer Recognition Event this Fall.
- 5. Ride Ambassador Program. 67 volunteer hours were recorded for Rider's Club events, committee meetings and outreach.
- 6. Riders' Clubs. The RideWise program supported eight Rider's Club activities with 54 participants.
- 7. Referral Sources. There were 43 referrals in July 2017. Six referrals were from new agencies, or new sources at agencies, with whom a relationship had already been established. Five referrals were the result of our travel options counseling efforts.
- 8. School Program. Seven students received training during the month of July. There were 28 trips taken as a group and 22 one-on-one trips. Three teachers and support staff reported a total of 23 training hours.

## **SANDY AREA METRO (SAM)**

1. Total ridership this month was 10,312 compared to 9,927 riders in 2016. This is an overall increase of 3.9%.
2. The SAM-Gresham route experienced a 5.1% increase in ridership. The new Shopper Shuttle has experienced 164.2% increase over the first month of implementation in December.
3. The SAM Estacada route experienced a decrease of 23.4%. Although this is an increase of 24.8% since the largest drop in ridership when changes were made to the route in December of 2016, staff are developing a service plan enhancement for this route. This enhancement will require additional funding and staff are actively involved in submitting grants to supplement some of the outreach and advertising costs.
4. The Elderly and Disabled program (out-of-town medical rides) experienced a 28.9% decrease, a welcome slow to what has been a high demand and under-funded service. Finally, STAR ridership decreased by 12.3%. The STAR dial-a-ride system has been returned to a same day service when the schedule allows; however, dispatchers do a fantastic job of routing people to the SAM Shopper when possible.

- In July, Sandy Transit received the much anticipated Hometown Trolley. The trolley was purchased using STF discretionary funds. This “trolley style” vehicle is built on a Ford rail chassis and carries 18-20 passengers and two wheelchair stations. It is a low floor vehicle with a Kelderman air system for kneeling, a Braun ramp and no interior steps. The trolley will operate on the SAM Shopper route in-town and be pulled into special events, which warrant a shuttle to reduce the number of single occupancy vehicles on Highway 26. The first introduction was at the Sandy Mountain Festival parade on July 6. Saturday and Sunday of the festival the trolley operated as a shuttle in an effort to reduce congestion and parking issues.
- In collaboration efforts with other Region 1 rural transit agencies, Sandy participated in a “One Call, One Click” workgroup meeting. During the 2017-2019 STF process, the STF committee voted to obtain grant funding for a “one stop” style system that would allow anyone, especially persons with a disability and/or the elderly, to be able to easily locate their transportation options in Multnomah, Clackamas and Hood River Counties.

<b>JULY</b>	<b>2016</b>	<b>2017</b>
Fixed Route	8,650	9,212
Dial-a-ride (general public and ADA)	1,156	1,014
Out-of-town ED	121	86
<b>Total Riders</b>	<b>9,927</b>	<b>10,312</b>

## **SOUTH METRO AREA REGIONAL TRANSIT (SMART)**

- SMART had a slight decrease in Out-of-Town Dial-A-Ride over July of last year with an 18% increase in overall ridership from last month. This rise in ridership we attribute to schools being out and the good weather. ADA Paratransit was also down over last month by 4%. The following chart illustrates this month compared to the same time period last year. We had a shopper shuttle that was converted to fixed route service in March 2017. That service provided approximately 1,100-1,400 monthly rides. These numbers are no longer reflected in our Dial-A-Ride reporting.

<b>July</b>	<b>2016</b>	<b>2017</b>
ADA Paratransit	312	217
Wheel Chair Trips	155	135
Out-of-Town DAR	237	221
<b>Total Riders</b>	<b>3,063</b>	<b>2,086</b>

2. Volunteer recruitment started in earnest for September's Bike and Pedestrian Trail Count.

## **CANBY AREA TRANSIT (CAT)**

1. During the month of July, total CAT ridership was down 14.85%. Demand Response ridership was up 8.93% as compared to the same month in the previous year.
2. Ridership continues to slip due to the implementation of a fare, TriMet service changes associated with the Orange Line opening, relocation of Albertina Kerr and CERP outside the Oregon City limits, decreasing unemployment and low gas prices and due to there being a new cab company in Canby. There is also an increasing number of Uber and Lyft drivers available to Canby residents.
3. During this period Jarrett Walker + Associates worked on the draft of the Transit Master Plan. If you would like to follow our progress check out the Transit Master Plan webpage.  
<http://www.canbyoregon.gov/transportation/transitmasterplan.htm>

## **SOUTH CLACKAMAS TRANSIT DISTRICT (SCTD)**

1. Ridership was down over last year. The college and Canby routes experienced losses -- this is a trend during the summer months.
2. A major step was taken for SCTD as the contract was now signed with Castle Construction to construct the new administrative office building.

## **TRIMET**

1. System Ridership Summary for Fiscal Year to date (next page).

## TRIMET-SYSTEM RIDERSHIP SUMMARY

Measure	Jul 17	Jul 16	% Change	FY18-TD	FY17-TD	% Change
<b>Avg Weekday Boardings</b>						
<b><u>Fixed Route</u></b>						
Bus-Other Service	83,890	83,100	1.0%	83,890	83,100	1.0%
Bus-Frequent Service*	<u>93,690</u>	<u>96,100</u>	-2.5%	<u>93,690</u>	<u>96,100</u>	-2.5%
Subtotal All Bus	177,580	179,200	-0.9%	177,580	179,200	-0.9%
MAX	123,970	129,900	-4.6%	123,970	129,900	-4.6%
Commuter Rail	<u>1,725</u>	<u>1,870</u>	-7.8%	<u>1,725</u>	<u>1,870</u>	-7.8%
Fixed Route Total	303,275	311,000	-2.5%	303,275	310,970	-2.5%
<b><u>Paratransit</u></b>						
LIFT& Cabs	3,519	3,602	-2.3%	3,519	3,602	-2.3%
<b>System Total</b>	<b>306,794</b>	<b>314,572</b>	<b>-2.5%</b>	<b>306,794</b>	<b>314,572</b>	<b>-2.5%</b>

### Avg Weekly Boardings

<b><u>Fixed Route</u></b>						
Bus-Other Service	488,300	483,400	1.0%	488,280	483,400	1.0%
Bus-Frequent Service*	<u>586,200</u>	<u>601,400</u>	-2.5%	<u>586,160</u>	<u>601,400</u>	-2.5%
Subtotal All Bus	1,074,500	1,084,800	-0.9%	1,074,440	1,084,800	-1.0%
MAX	780,800	820,400	-4.8%	780,830	820,400	-4.8%
Commuter Rail	<u>8,625</u>	<u>9,350</u>	-7.8%	<u>8,625</u>	<u>9,350</u>	-7.8%
Fixed Route Total	1,863,895	1,914,550	-2.6%	1,863,895	1,914,550	-2.6%
Frequent Bus % of Total Bus	54.6%	55.4%	-0.9%	54.6%	55.4%	-0.9%
<b><u>Paratransit</u></b>						
LIFT & Cabs	19,799	20,271	-2.3%	19,799	20,271	-2.3%
<b>System Total</b>	<b>1,883,694</b>	<b>1,934,821</b>	<b>-2.6%</b>	<b>1,883,694</b>	<b>1,934,821</b>	<b>-2.6%</b>

### Operations Cost / Boarding Ride \*\*

<b><u>Fixed Route</u></b>						
Bus-Other Service	\$4.16	\$3.94	5.58%	\$4.16	\$3.94	5.58%
Bus-Frequent Service*	\$3.05	\$2.90	5.17%	\$3.05	\$2.90	5.17%
Subtotal All Bus	\$3.55	\$3.35	5.97%	\$3.55	\$3.35	5.97%
MAX	\$2.57	\$2.22	15.77%	\$2.57	\$2.22	15.77%
Commuter Rail	\$16.46	\$13.52	21.75%	\$16.46	\$13.52	21.75%
Fixed Route Total	\$3.19	\$2.91	9.62%	\$3.19	\$2.91	9.62%
<b><u>Paratransit</u></b>						
LIFT & Cabs	\$36.56	\$34.46	6.09%	\$36.56	\$34.46	6.09%
<b>System Total</b>	<b>\$3.53</b>	<b>\$3.23</b>	<b>9.29%</b>	<b>\$3.53</b>	<b>\$3.23</b>	<b>9.29%</b>

\* Frequent Bus lines are those operating at headways of 15 minutes or less.

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All other bus lines, plus special services are included under "Other Bus Services".

\*\* Operations Cost: Expenses for labor, energy and expendable supplies required to provide transit service and maintain vehicles and plant facilities. Does not include General and Administrative, interest or depreciation.

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# TRIMET - RIDE CONNECTION ELDERLY AND DISABLED TRANSPORTATION REPORT

## 12-Month Averages

TRIMET	Jul 2017	Jul 2016	% Change	Current Year	Previous Year	% Change
<b>Bus</b>						
Monthly Rides	4,566,770	4,610,000	-0.9%	4,814,774	4,955,858	-2.8%
Monthly Cost	\$16,198,149	\$15,462,580	4.8%	\$16,582,845	\$15,590,064	6.4%
Monthly Vehicle Mile	2,023,365	1,996,298	1.4%	2,045,995	2,015,798	1.5%
On-Time Performance	83.2%	81.0%	2.2%	81.0%	80.9%	0.1%
Cost per Ride	\$3.55	\$3.35	6.0%	\$3.44	\$3.15	9.2%
Cost per Mile	\$8.01	\$7.75	3.4%	\$8.11	\$7.73	4.9%
Miles per Roadcall	13,400	11,812	13.4%	10,868	11,580	-6.1%
<b>Light Rail (MAX)</b>						
Monthly Rides	3,355,770	3,527,800	-4.9%	3,293,978	3,347,997	-1.6%
Monthly Cost	\$8,634,341	\$7,823,613	10.4%	\$8,805,426	\$8,049,044	9.4%
Monthly Vehicle Mile	385,478	382,357	0.8%	371,970	377,881	-1.6%
On-Time Performance	86.2%	85.8%	0.4%	85.2%	81.6%	3.6%
Cost per Ride	\$2.57	\$2.22	15.8%	\$2.67	\$2.40	11.3%
Cost per Mile	\$22.40	\$20.46	9.5%	\$23.67	\$21.30	11.1%
Miles per Roadcall	4,701	1,191	294.7%	2,245	1,298	73.0%
<b>Commuter Rail (WES)</b>						
Monthly Rides	34,500	37,400	-7.8%	37,136	37,787	-1.7%
Monthly Costs	\$567,761	\$405,694	39.9%	\$549,651	\$595,922	-7.8%
Monthly Vehicle Mile	9,408	9,408	0.0%	9,904	9,910	-0.1%
On Time Performance	96.3%	98.9%	-2.6%	94.9%	96.4%	-1.5%
Cost per Ride	\$16.46	\$10.85	51.7%	\$14.80	\$15.77	-6.2%
Cost per Mile	\$60.35	\$43.12	40.0%	\$55.50	\$60.13	-7.7%
Miles per Roadcall	9,408	9,408	0.0%	6,255	19,820	-68.4%
<b>Paratransit LIFT and Cab</b>						
Monthly Rides	82,489	84,461	-2.3%	84,640	88,397	-4.3%
Monthly Cost	\$3,015,679	\$2,910,116	3.6%	\$3,055,624	\$2,943,889	3.8%
Monthly Vehicle Mile	678,019	716,514	-5.4%	720,978	739,686	-2.5%
On-Time Performance	92.1%	91.8%	0.3%	90.2%	91.8%	-1.6%
Cost per Ride	\$36.56	\$34.46	6.1%	\$36.10	\$33.30	8.4%
Cost per Mile	\$4.45	\$4.06	9.6%	\$4.24	\$3.98	6.5%
Miles per Roadcall	5,845	5,512	6.0%	6,927	6,984	-0.8%

RIDE CONNECTION*	Jul 2017	Jul 2016	% Change	12-Month Averages		
				Current Year	Previous Year	% Change
Monthly Rides	32,726	36,778	-11.0%	34,310	38,253	-10.3%
Monthly Cost	\$591,313	\$631,617	-6.4%	\$616,328	\$651,299	-5.4%
Monthly Vehicle Mile	148,601	171,860	-13.5%	159,790	177,310	-9.9%
New Riders This Month	4,380	5,591	-21.7%	1,152.1	1,550.4	-25.7%
Cost per Ride	\$18.07	\$17.17	5.2%	\$17.96	\$17.03	5.5%
Cost per Mile	\$3.98	\$3.68	8.2%	\$3.86	\$3.67	5.2%
Miles per Ride	4.5	4.7	-4.3%	4.7	4.6	2.2%

\*Excludes Mt. Hood Express Service and Rural Transit District Transportation

Friday, September 29, 2017

TriMet and Ride Connection - Summary

**RIDE CONNECTION RED - PROVIDER(1)**
**12-Month Averages**

Programs	Jul 2017	Jul 2016	% Change	Current Year	Pervious Year	% Change
<b>Central Beaverton</b>						
Monthly Rides	699	707	-1.1%	713	676	5.5%
Monthly Cost	\$11,812	\$1,676	604.8%	\$7,917	\$7,844	0.9%
Monthly Vehicle Mile	3,872	3,890	-0.5%	3,828	3,868	-1.0%
New Riders This Month	101	105	-3.8%	27.5	30.8	-10.7%
Cost per Ride	\$16.90	\$2.37	613.1%	\$11.10	\$11.60	-4.3%
Cost per Mile	\$3.05	\$0.43	609.3%	\$2.07	\$2.03	2.0%
Miles per Ride	5.5	5.5	0.0%	5.4	5.7	-5.3%
<b>King City Shuttle</b>						
Monthly Rides	358	291	23.0%	337	314	7.3%
Monthly Cost	\$8,357	\$5,632	48.4%	\$6,353	\$5,471	16.1%
Monthly Vehicle Mile	1,662	915	81.6%	1,404	1,222	14.9%
New Riders This Month	35	14	150.0%	11.3	8.3	36.1%
Cost per Ride	\$23.34	\$19.35	20.6%	\$18.86	\$17.40	8.4%
Cost per Mile	\$5.03	\$6.15	-18.2%	\$4.52	\$4.48	0.9%
Miles per Ride	4.6	3.1	48.4%	4.2	3.9	7.7%
<b>N/NE Shuttle</b>						
Monthly Rides	0	0	N/A	0	89	-100.0%
Monthly Cost	\$0	\$0	N/A	\$0	\$2,354	-100.0%
Monthly Vehicle Mile	0	0	N/A	0	939	-100.0%
New Riders This Month	0	0	N/A	0.0	11.9	-100.0%
Cost per Ride	N/A	N/A	N/A	N/A	\$26.55	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$2.51	N/A
Miles per Ride	N/A	N/A	N/A	N/A	10.6	N/A
<b>STF Service</b>						
Monthly Rides	340	392	-13.3%	454	504	-9.9%
Monthly Cost	\$7,035	\$7,321	-3.9%	\$9,162	\$9,575	-4.3%
Monthly Vehicle Mile	2,046	2,484	-17.6%	2,909	3,291	-11.6%
New Riders This Month	41	61	-32.8%	19.4	38.5	-49.6%
Cost per Ride	\$20.69	\$18.67	10.8%	\$20.18	\$19.00	6.2%
Cost per Mile	\$3.44	\$2.95	16.6%	\$3.15	\$2.91	8.2%
Miles per Ride	6.0	6.3	-4.8%	6.4	6.5	-1.5%
<b>TriMet Service</b>						
Monthly Rides	128	115	11.3%	155	377	-58.9%
Monthly Cost	\$2,580	\$1,785	44.5%	\$3,005	\$5,691	-47.2%
Monthly Vehicle Mile	883	1,470	-39.9%	1,195	2,381	-49.8%
New Riders This Month	34	39	-12.8%	14.3	28.8	-50.3%
Cost per Ride	\$20.16	\$15.52	29.9%	\$19.38	\$15.11	28.3%
Cost per Mile	\$2.92	\$1.21	141.3%	\$2.51	\$2.39	5.0%
Miles per Ride	6.9	12.8	-46.1%	7.7	6.3	22.2%

**CAB SERVICES - PROVIDER**
**12-Month Averages**

Programs	Jul 2017	Jul 2016	% Change	Current Year	Previous Year	% Change
<b>Dialysis</b>						
Monthly Rides	222	392	-43.4%	284	384	-26.0%
Monthly Cost	\$5,815	\$14,367	-59.5%	\$7,259	\$9,508	-23.7%
Monthly Vehicle Mile	819	2,198	-62.7%	1,327	2,059	-35.6%
New Riders This Month	20	72	-72.2%	8	17	-52.9%
Cost per Ride	\$26.19	\$36.65	-28.5%	\$25.53	\$24.79	3.0%
Cost per Mile	\$7.10	\$6.54	8.6%	\$5.47	\$4.62	18.4%
Miles per Ride	3.7	5.6	-33.9%	4.7	5.4	-13.0%
<b>General Public</b>						
Monthly Rides	818	929	-11.9%	900	923	-2.5%
Monthly Cost	\$18,892	\$21,904	-13.8%	\$22,288	\$23,758	-6.2%
Monthly Vehicle Mile	6,346	7,169	-11.5%	7,375	8,215	-10.2%
New Riders This Month	64	70	-8.6%	14	19	-26.3%
Cost per Ride	\$23.10	\$23.58	-2.0%	\$24.76	\$25.73	-3.8%
Cost per Mile	\$2.98	\$3.06	-2.6%	\$3.02	\$2.89	4.5%
Miles per Ride	7.8	7.7	1.3%	8.2	8.9	-7.9%
<b>Multnomah Co. ADS Premium</b>						
Monthly Rides	140	134	4.5%	188	332	-43.4%
Monthly Cost	\$3,385	\$3,059	10.7%	\$4,356	\$5,215	-16.5%
Monthly Vehicle Mile	656	762	-13.9%	920	1,885	-51.2%
New Riders This Month	37	40	-7.5%	14	21	-33.3%
Cost per Ride	\$24.18	\$22.83	5.9%	\$23.20	\$15.73	47.5%
Cost per Mile	\$5.16	\$4.01	28.7%	\$4.73	\$2.77	70.8%
Miles per Ride	4.7	5.7	-17.5%	4.9	5.7	-14.0%
<b>STF Service</b>						
Monthly Rides	874	2,489	-64.9%	1,070	1,589	-32.7%
Monthly Cost	\$18,982	\$57,527	-67.0%	\$23,019	\$31,656	-27.3%
Monthly Vehicle Mile	4,979	15,132	-67.1%	6,030	8,586	-29.8%
New Riders This Month	247	937	-73.6%	161	324	-50.3%
Cost per Ride	\$21.72	\$23.11	-6.0%	\$21.52	\$19.92	8.0%
Cost per Mile	\$3.81	\$3.80	0.3%	\$3.82	\$3.69	3.5%
Miles per Ride	5.7	6.1	-6.6%	5.6	5.4	3.7%
<b>Title XIX Non Medical</b>						
Monthly Rides	1,543	1,290	19.6%	1,305	3,992	-67.3%
Monthly Cost	\$34,656	\$30,855	12.3%	\$28,723	\$83,585	-65.6%
Monthly Vehicle Mile	8,273	7,613	8.7%	6,937	20,512	-66.2%
New Riders This Month	235	220	6.8%	55	191	-71.2%
Cost per Ride	\$22.46	\$23.92	-6.1%	\$22.01	\$20.94	5.1%
Cost per Mile	\$4.19	\$4.05	3.5%	\$4.14	\$4.08	1.5%
Miles per Ride	5.4	5.9	-8.5%	5.3	5.1	3.9%
<b>Wa Co DAVS</b>						
Monthly Rides	97	136	-28.7%	122	134	-9.0%
Monthly Cost	\$3,155	\$3,480	-9.3%	\$3,508	\$3,553	-1.3%
Monthly Vehicle Mile	911	888	2.6%	966	1,052	-8.2%
New Riders This Month	31	33	-6.1%	8	13	-38.5%
Cost per Ride	\$32.52	\$25.59	27.1%	\$28.66	\$26.58	7.8%
Cost per Mile	\$3.46	\$3.92	-11.7%	\$3.63	\$3.38	7.4%
Miles per Ride	9.4	6.5	44.6%	7.9	7.9	0.0%



# CLACKAMAS COUNTY CONSORTIUM - PROVIDER

## 12-Month Averages

Programs	Jul 2017	Jul 2016	% Change	Current Year	Previous Year	% Change
<b>Canby Senior Center</b>						
Monthly Rides	237	217	9.2%	218	267	-18.4%
Monthly Cost	\$1,896	\$1,736	9.2%	\$1,745	\$2,139	-18.4%
Monthly Vehicle Mile	878	1,060	-17.2%	1,014	1,222	-17.0%
New Riders This Month	44	42	4.8%	6.8	7.3	-6.8%
Cost per Ride	\$8.00	\$8.00	0.0%	\$8.00	\$8.00	0.0%
Cost per Mile	\$2.16	\$1.64	31.7%	\$1.72	\$1.75	-1.7%
Miles per Ride	3.7	4.9	-24.5%	4.7	4.6	2.2%
<b>Estacada Senior Center</b>						
Monthly Rides	244	249	-2.0%	232	228	1.8%
Monthly Cost	\$1,830	\$1,926	-5.0%	\$1,773	\$1,788	-0.8%
Monthly Vehicle Mile	625	657	-4.9%	638	688	-7.3%
New Riders This Month	17	27	-37.0%	5.8	5.3	9.4%
Cost per Ride	\$7.50	\$7.73	-3.0%	\$7.63	\$7.84	-2.7%
Cost per Mile	\$2.93	\$2.93	0.0%	\$2.78	\$2.60	6.9%
Miles per Ride	2.6	2.6	0.0%	2.7	3.0	-10.0%
<b>Gladstone Senior Center</b>						
Monthly Rides	215	187	15.0%	195	224	-12.9%
Monthly Cost	\$1,626	\$1,416	14.8%	\$1,472	\$1,755	-16.1%
Monthly Vehicle Mile	535	555	-3.6%	420	889	-52.8%
New Riders This Month	34	37	-8.1%	6.2	8.5	-27.1%
Cost per Ride	\$7.56	\$7.57	-0.1%	\$7.57	\$7.83	-3.3%
Cost per Mile	\$3.04	\$2.55	19.2%	\$3.51	\$1.97	78.2%
Miles per Ride	2.5	3.0	-16.7%	2.2	4.0	-45.0%
<b>Hoodland Senior Center</b>						
Monthly Rides	131	139	-5.8%	118	152	-22.4%
Monthly Cost	\$4,143	\$2,151	92.6%	\$2,916	\$2,864	1.8%
Monthly Vehicle Mile	1,996	1,186	68.3%	1,314	1,367	-3.9%
New Riders This Month	25	21	19.0%	2.3	4.0	-42.5%
Cost per Ride	\$31.63	\$15.47	104.5%	\$24.82	\$18.87	31.5%
Cost per Mile	\$2.08	\$1.81	14.9%	\$2.22	\$2.10	5.7%
Miles per Ride	15.2	8.5	78.8%	11.2	9.0	24.4%
<b>Lake Oswego Adult Comm. Center</b>						
Monthly Rides	295	231	27.7%	240	263	-8.7%
Monthly Cost	\$2,213	\$1,733	27.7%	\$1,796	\$1,970	-8.8%
Monthly Vehicle Mile	967	666	45.2%	820	766	7.0%
New Riders This Month	51	48	6.3%	4.5	6.8	-33.8%
Cost per Ride	\$7.50	\$7.50	0.0%	\$7.50	\$7.50	0.0%
Cost per Mile	\$2.29	\$2.60	-11.9%	\$2.19	\$2.57	-14.8%
Mile per Ride	3.3	2.9	13.8%	3.4	2.9	17.2%

# CLACKAMAS COUNTY CONSORTIUM - PROVIDER

## 12-Month Averages

Programs	Jul 2017	Jul 2016	% Change	Current Year	Previous Year	% Change
<b>Milwaukie Senior Center</b>						
Monthly Rides	881	752	17.2%	796	793	0.4%
Monthly Cost	\$8,389	\$7,492	12.0%	\$7,632	\$7,648	-0.2%
Monthly Vehicle Mile	2,294	2,415	-5.0%	2,214	2,067	7.1%
New Riders This Month	102	82	24.4%	22.5	16.8	33.9%
Cost per Ride	\$9.52	\$9.96	-4.4%	\$9.59	\$9.64	-0.5%
Cost per Mile	\$3.66	\$3.10	18.1%	\$3.45	\$3.70	-6.8%
Miles per Ride	2.6	3.2	-18.8%	2.8	2.6	7.7%
<b>Molalla Senior Center</b>						
Monthly Rides	395	313	26.2%	324	393	-17.6%
Monthly Cost	\$4,791	\$3,616	32.5%	\$3,496	\$4,945	-29.3%
Monthly Vehicle Mile	1,415	868	63.0%	907	978	-7.3%
New Riders This Month	43	34	26.5%	8.0	6.8	17.6%
Cost per Ride	\$12.13	\$11.55	5.0%	\$10.79	\$12.59	-14.3%
Cost per Mile	\$3.39	\$4.17	-18.7%	\$3.86	\$5.05	-23.6%
Miles per Ride	3.6	2.8	28.6%	2.8	2.5	12.0%
<b>Pioneer Senior Center</b>						
Monthly Rides	693	849	-18.4%	675	681	-0.9%
Monthly Cost	\$5,874	\$6,894	-14.8%	\$5,646	\$5,632	0.2%
Monthly Vehicle Mile	2,037	2,559	-20.4%	2,073	2,210	-6.2%
New Riders This Month	98	116	-15.5%	22.3	25.3	-11.9%
Cost per Ride	\$8.48	\$8.12	4.4%	\$8.36	\$8.28	1.0%
Cost per Mile	\$2.88	\$2.69	7.1%	\$2.72	\$2.55	6.7%
Miles per Ride	2.9	3.0	-3.3%	3.1	3.2	-3.1%
<b>Sandy Senior Center</b>						
Monthly Rides	243	222	9.5%	248	235	5.5%
Monthly Cost	\$3,095	\$2,495	24.0%	\$3,154	\$2,744	14.9%
Monthly Vehicle Mile	1,388	993	39.8%	1,456	1,064	36.8%
New Riders This Month	46	50	-8.0%	11.9	12.1	-1.7%
Cost per Ride	\$12.74	\$11.24	13.3%	\$12.72	\$11.66	9.1%
Cost per Mile	\$2.23	\$2.51	-11.2%	\$2.17	\$2.58	-15.9%
Miles per Ride	5.7	4.5	26.7%	5.9	4.5	31.1%
<b>Transportation Reaching People</b>						
Monthly Rides	2,156	2,566	-16.0%	2,128	2,198	-3.2%
Monthly Cost	\$28,969	\$29,861	-3.0%	\$26,000	\$26,750	-2.8%
Monthly Vehicle Mile	17,034	21,319	-20.1%	20,967	20,741	1.1%
New Riders This Month	243	278	-12.6%	54.2	63.5	-14.6%
Cost per Ride	\$13.44	\$11.64	15.5%	\$12.22	\$12.17	0.4%
Cost per Mile	\$1.70	\$1.40	21.4%	\$1.24	\$1.29	-3.9%
Miles per Ride	7.9	8.3	-4.8%	9.9	9.4	5.3%
<b>Transp Reaching People-School/Work(1)</b>						
Monthly Rides	122	113	8.0%	143	161	-11.2%
Monthly Cost	\$2,136	\$2,695	-20.7%	\$2,832	\$2,731	3.7%
Monthly Vehicle Mile	966	962	0.4%	1,051	1,234	-14.8%
New Riders This Month	0	0	N/A	0	0	N/A
Cost per Ride	\$17.51	\$23.85	-26.6%	\$19.85	\$16.99	16.8%
Cost per Mile	\$2.21	\$2.80	-21.1%	\$2.70	\$2.21	22.2%
Miles per Ride	7.9	8.5	-7.1%	7.4	7.7	-3.9%

(1) This program replaced the discontinued JARC, effective July 2014.

## EAST COUNTY OFFICE - PROVIDER

## 12-Month Averages

Programs	Jul 2017	Jul 2016	% Change	Current Year	Pervious Year	% Change
<b>Cherry Blossom</b>						
Monthly Rides	15	20	-25.0%	31	25	24.0%
Monthly Cost	\$142	\$121	17.4%	\$244	\$135	80.7%
Monthly Vehicle Mile	54	41	31.7%	127	76	67.1%
New Riders This Month	2	4	-50.0%	0.9	0.8	12.5%
Cost per Ride	\$9.46	\$6.03	56.9%	\$7.85	\$5.35	46.7%
Cost per Mile	\$2.63	\$2.94	-10.5%	\$1.92	\$1.79	7.3%
Miles per Ride	3.6	2.1	71.4%	4.1	3.0	36.7%
<b>Multnomah Co. ADS Premium</b>						
Monthly Rides	64	115	-44.3%	68	63	7.9%
Monthly Cost	\$26	\$929	-97.2%	\$466	\$352	32.4%
Monthly Vehicle Mile	103	193	-46.6%	169	128	32.0%
New Riders This Month	5	27	-81.5%	2.0	4.6	-56.5%
Cost per Ride	\$0.41	\$8.08	-94.9%	\$6.81	\$5.58	22.0%
Cost per Mile	\$0.25	\$4.81	-94.8%	\$2.77	\$2.76	0.4%
Miles per Ride	1.6	1.7	-5.9%	2.5	2.0	25.0%
<b>STF Discretionary</b>						
Monthly Rides	639	405	57.8%	548	538	1.9%
Monthly Cost	\$9,766	\$10,812	-9.7%	\$11,360	\$10,718	6.0%
Monthly Vehicle Mile	2,169	1,412	53.6%	1,941	1,864	4.1%
New Riders This Month	118	112	5.4%	35.7	42.8	-16.6%
Cost per Ride	\$15.28	\$26.70	-42.8%	\$20.73	\$19.91	4.1%
Cost per Mile	\$4.50	\$7.66	-41.3%	\$5.85	\$5.75	1.7%
Miles per Ride	3.4	3.5	-2.9%	3.5	3.5	0.0%
<b>STF Service</b>						
Monthly Rides	203	358	-43.3%	323	462	-30.1%
Monthly Cost	\$8,525	\$9,555	-10.8%	\$7,361	\$8,904	-17.3%
Monthly Vehicle Mile	547	1,057	-48.2%	1,150	1,371	-16.1%
New Riders This Month	44	68	-35.3%	23.7	21.1	12.3%
Cost per Ride	\$42.00	\$26.69	57.4%	\$22.78	\$19.26	18.3%
Cost per Mile	\$15.59	\$9.04	72.5%	\$6.40	\$6.50	-1.5%
Miles per Ride	2.7	3.0	-10.0%	3.6	3.0	20.0%
<b>TriMet Service</b>						
Monthly Rides	2,376	1,996	19.0%	2,274	1,581	43.8%
Monthly Cost	\$4,712	\$6,125	-23.1%	\$6,635	\$6,065	9.4%
Monthly Vehicle Mile	4,814	5,024	-4.2%	5,346	5,098	4.9%
New Riders This Month	74	86	-14.0%	30.1	33.2	-9.3%
Cost per Ride	\$1.98	\$3.07	-35.5%	\$2.92	\$3.84	-24.0%
Cost per Mile	\$0.98	\$1.22	-19.7%	\$1.24	\$1.19	4.2%
Miles per Ride	2.0	2.5	-20.0%	2.4	3.2	-25.0%
<b>Veterans Volunteers</b>						
Monthly Rides	114	95	20.0%	124	170	-27.1%
Monthly Cost	\$652	\$888	-26.6%	\$810	\$1,252	-35.3%
Monthly Vehicle Mile	1,133	1,018	11.3%	1,346	2,048	-34.3%
New Riders This Month	35	34	2.9%	13.0	15.9	-18.2%
Cost per Ride	\$5.72	\$9.35	-38.8%	\$6.56	\$7.37	-11.0%
Cost per Mile	\$0.58	\$0.87	-33.3%	\$0.60	\$0.61	-1.6%
Miles per Ride	9.9	10.7	-7.5%	10.9	12.1	-9.9%

**INDIVIDUAL PROVIDER - PROGRAM**
**12-Month Averages**

Provider - Program	Jul 2017	Jul 2016	% Change	Current Year	Previous Year	% Change
<b>African American - N/NE Shuttle (Financial Only)</b>						
Monthly Cost	\$0	\$3,604	-100.0%	\$1,698	\$2,876	-41.0%
<b>David's Harp - STF Service</b>						
Monthly Rides	209	135	54.8%	143	171	-16.4%
Monthly Cost	\$1,173	\$942	24.5%	\$1,092	\$1,216	-10.2%
Monthly Vehicle Mile	252	151	66.9%	194	202	-4.0%
New Riders This Month	52	33	57.6%	6.1	3.3	84.8%
Cost per Ride	\$5.61	\$6.98	-19.6%	\$7.64	\$7.11	7.5%
Cost per Mile	\$4.65	\$6.24	-25.5%	\$5.64	\$6.03	-6.5%
Miles per Ride	1.2	1.1	9.1%	1.4	1.2	16.7%
<b>NW Pilot Project - STF Service</b>						
Monthly Rides	173	145	19.3%	166	178	-6.7%
Monthly Cost	\$14,005	\$12,654	10.7%	\$13,532	\$12,126	11.6%
Monthly Vehicle Mile	1,120	658	70.2%	1,738	963	80.5%
New Riders This Month	50	58	-13.8%	22.7	11.7	94.0%
Cost per Ride	\$80.96	\$87.27	-7.2%	\$81.43	\$68.22	19.4%
Cost per Mile	\$12.50	\$19.23	-35.0%	\$7.79	\$12.59	-38.1%
Miles per Ride	6.5	4.5	44.4%	10.5	5.4	94.4%
<b>Providence Elderplace - STF Service</b>						
Monthly Rides	252	322	-21.7%	258	313	-17.6%
Monthly Cost	\$3,848	\$2,827	36.1%	\$3,094	\$3,139	-1.4%
Monthly Vehicle Mile	1,013	1,237	-18.1%	929	1,103	-15.8%
New Riders This Month	142	276	-48.6%	53.5	69.8	-23.4%
Cost per Ride	\$15.27	\$8.78	73.9%	\$12.00	\$10.04	19.5%
Cost per Mile	\$3.80	\$2.29	65.9%	\$3.33	\$2.85	16.8%
Miles per Ride	4.0	3.8	5.3%	3.6	3.5	2.9%
<b>Ride Together - New Freedom (Mult., Wash.)</b>						
Monthly Rides	497	515	-3.5%	497	343	44.9%
Monthly Cost	\$1,198	\$2,031	-41.0%	\$2,571	\$2,048	25.5%
Monthly Vehicle Mile	2,639	3,649	-27.7%	3,245	2,120	53.1%
New Riders This Month	23	22	4.5%	3.0	2.8	7.1%
Cost per Ride	\$2.41	\$3.94	-38.8%	\$5.17	\$5.98	-13.5%
Cost per Mile	\$0.45	\$0.56	-19.6%	\$0.79	\$0.97	-18.6%
Miles per Ride	5.3	7.1	-25.4%	6.5	6.2	4.8%
<b>Urban League - N/NE Shuttle</b>						
Monthly Rides	76	420	-81.9%	308	461	-33.2%
Monthly Cost	\$3,372	\$3,629	-7.1%	\$4,208	\$4,327	-2.8%
Monthly Vehicle Mile	242	1,184	-79.6%	817	827	-1.2%
New Riders This Month	12	33	-63.6%	2.1	3.3	-36.4%
Cost per Ride	\$44.37	\$8.64	413.5%	\$13.66	\$9.38	45.6%
Cost per Mile	\$13.93	\$3.07	353.7%	\$5.15	\$5.23	-1.5%
Miles per Ride	3.2	2.8	14.3%	2.7	1.8	50.0%

**INDIVIDUAL PROVIDER - PROGRAM****12-Month Averages**

<b>Provider - Program</b>	<b>Jul 2017</b>	<b>Jul 2016</b>	<b>% Change</b>	<b>Current Year</b>	<b>Previous Year</b>	<b>% Change</b>
<b>Mt. Hood Express Service - Fixed Route (1)</b>						
Monthly Rides	5,647	5,546	1.8%	5,403	4,494	20.2%
Monthly Cost	\$32,303	\$26,307	22.8%	\$34,309	\$33,145	3.5%
Monthly Vehicle Mile	18,254	17,213	6.0%	19,440	17,274	12.5%
New Riders This Month	190	63	201.6%	205.6	197.9	3.9%
Cost per Ride	\$5.72	\$4.74	20.7%	\$6.35	\$7.38	-14.0%
Cost per Mile	\$1.77	\$1.53	15.7%	\$1.76	\$1.92	-8.3%
Miles per Ride	3.2	3.1	3.2%	3.6	3.8	-5.3%

# MFS-PROJECT LINKAGE - PROVIDER

## 12-Month Averages

Programs	Jul 2017	Jul 2016	% Change	Current Year	Previous Year	% Change
<b>Cherry Blossom</b>						
Monthly Rides	28	52	-46.2%	45	44	2.3%
Monthly Cost	\$1,073	\$243	341.6%	\$670	\$350	91.4%
Monthly Vehicle Mile	79	114	-30.7%	86	86	0.0%
New Riders This Month	10	11	-9.1%	1.2	1.6	-25.0%
Cost per Ride	\$38.30	\$4.66	721.9%	\$14.99	\$7.92	89.3%
Cost per Mile	\$13.58	\$2.13	537.6%	\$7.82	\$4.09	91.2%
Miles per Ride	2.8	2.2	27.3%	1.9	1.9	0.0%
<b>Gateway Shuttle</b>						
Monthly Rides	165	199	-17.1%	200	193	3.6%
Monthly Cost	\$640	\$818	-21.8%	\$791	\$821	-3.7%
Monthly Vehicle Mile	196	298	-34.2%	264	270	-2.2%
New Riders This Month	28	26	7.7%	6.1	4.2	45.2%
Cost per Ride	\$3.88	\$4.11	-5.6%	\$3.96	\$4.25	-6.8%
Cost per Mile	\$3.27	\$2.74	19.3%	\$3.00	\$3.04	-1.3%
Miles per Ride	1.2	1.5	-20.0%	1.3	1.4	-7.1%
<b>Mid Multnomah County</b>						
Monthly Rides	620	434	42.9%	531	723	-26.6%
Monthly Cost	\$6,126	\$5,097	20.2%	\$6,036	\$12,317	-51.0%
Monthly Vehicle Mile	1,524	1,099	38.7%	1,401	3,142	-55.4%
New Riders This Month	73	63	15.9%	13.8	27.5	-49.8%
Cost per Ride	\$9.88	\$11.74	-15.8%	\$11.37	\$17.03	-33.2%
Cost per Mile	\$4.02	\$4.64	-13.4%	\$4.31	\$3.92	9.9%
Miles per Ride	2.5	2.5	0.0%	2.6	4.3	-39.5%
<b>Multnomah Co. ADS Premium</b>						
Monthly Rides	0	10	-100.0%	6	14	-57.1%
Monthly Cost	\$0	\$10	-100.0%	\$43	\$31	38.7%
Monthly Vehicle Mile	0	5	-100.0%	23	23	0.0%
New Riders This Month	0	1	-100.0%	0.7	0.6	16.7%
Cost per Ride	N/A	\$1.00	N/A	\$7.72	\$2.20	250.9%
Cost per Mile	N/A	\$2.00	N/A	\$1.85	\$1.37	35.0%
Miles per Ride	N/A	0.5	N/A	4.2	1.6	162.5%
<b>N/NE Shuttle</b>						
Monthly Ride	526	599	-12.2%	425	395	7.6%
Monthly Cost	\$12,837	\$16,269	-21.1%	\$13,231	\$10,765	22.9%
Monthly Vehicle Mile	938	3,079	-69.5%	1,120	1,161	-3.5%
New Riders This Month	49	120	-59.2%	14.2	21.7	-34.6%
Cost per Ride	\$24.41	\$27.16	-10.1%	\$31.10	\$27.25	14.1%
Cost per Mile	\$13.69	\$5.28	159.3%	\$11.81	\$9.27	27.4%
Miles per Ride	1.8	5.1	-64.7%	2.6	2.9	-10.3%
<b>STF Service</b>						
Monthly Ride	719	545	31.9%	696	434	60.4%
Monthly Cost	\$16,429	\$12,034	36.5%	\$19,344	\$12,592	53.6%
Monthly Vehicle Mile	3,390	2,965	14.3%	3,901	2,181	78.9%
New Riders This Month	155	151	2.6%	57.8	40.9	41.3%
Cost per Ride	\$22.85	\$22.08	3.5%	\$27.80	\$29.02	-4.2%
Cost per Mile	\$4.85	\$4.06	19.5%	\$4.96	\$5.77	-14.0%
Miles per Ride	4.7	5.4	-13.0%	5.6	5.0	12.0%
<b>TriMet Service</b>						
Monthly Ride	962	898	7.1%	890	540	64.8%
Monthly Cost	\$3,558	\$4,100	-13.2%	\$7,669	\$4,452	72.3%
Monthly Vehicle Mile	5,583	4,810	16.1%	5,438	2,718	100.1%
New Riders This Month	158	101	56.4%	51.9	31.2	66.3%
Cost per Ride	\$3.70	\$4.57	-19.0%	\$8.61	\$8.25	4.4%
Cost per Mile	\$0.64	\$0.85	-24.7%	\$1.41	\$1.64	-14.0%
Miles per Ride	5.8	5.4	7.4%	6.1	5.0	22.0%

## NEIGHBORHOOD HOUSE - PROVIDER

### 12-Month Averages

Programs	Jul 2017	Jul 2016	% Change	Current Year	Previous Year	% Change
<b>STF Service</b>						
Monthly Rides	432	436	-0.9%	386	524	-26.3%
Monthly Cost	\$7,482	\$6,485	15.4%	\$7,348	\$7,827	-6.1%
Monthly Vehicle Mile	1,242	999	24.3%	1,088	1,569	-30.7%
New Riders This Month	95	93	2.2%	25.8	30.8	-16.2%
Cost per Ride	\$17.32	\$14.87	16.5%	\$19.02	\$14.95	27.2%
Cost per Mile	\$6.02	\$6.49	-7.2%	\$6.75	\$4.99	35.3%
Miles per Ride	2.9	2.3	26.1%	2.8	3.0	-6.7%
<b>SW Shuttle Service</b>						
Monthly Rides	64	78	-17.9%	71	96	-26.0%
Monthly Cost	\$660	\$1,476	-55.3%	\$1,076	\$2,325	-53.7%
Monthly Vehicle Mile	152	138	10.1%	142	180	-21.1%
New Riders This Month	12	13	-7.7%	2.2	2.3	-4.3%
Cost per Rider	\$10.31	\$18.93	-45.5%	\$15.14	\$24.19	-37.4%
Cost per Mile	\$4.34	\$10.70	-59.4%	\$7.56	\$12.93	-41.5%
Miles per Ride	2.4	1.8	33.3%	2.0	1.9	5.3%
<b>Downtown RideAbout(1)</b>						
Monthly Rides	185	140	32.1%	165	176	-6.3%
Monthly Cost	\$727	\$671	8.3%	\$713	\$795	-10.3%
Monthly Vehicle Mile	139	94	47.9%	108	112	-3.6%
New Riders This Month	7	9	-22.2%	0.6	1.0	-40.0%
Cost per Ride	\$3.93	\$4.80	-18.1%	\$4.33	\$4.53	-4.4%
Cost per Mile	\$5.23	\$7.14	-26.8%	\$6.58	\$7.09	-7.2%
Miles per Ride	0.8	0.7	14.3%	0.7	0.6	16.7%

**IMPACT NORTHWEST - PROVIDER**
**12-Month Averages**

<b>Programs</b>	<b>Jul 2017</b>	<b>Jul 2016</b>	<b>% Change</b>	<b>Current Year</b>	<b>Previous Year</b>	<b>% Change</b>
<b>Cherry Blossom</b>						
Monthly Rides	84	50	68.0%	61	52	17.3%
Monthly Cost	\$25	\$11	127.3%	\$528	\$471	12.1%
Monthly Vehicle Mile	67	32	109.4%	51	53	-3.8%
New Riders This Month	1	1	0.0%	0.7	0.3	133.3%
Cost per Ride	\$0.30	\$0.22	36.4%	\$8.64	\$9.08	-4.8%
Cost per Mile	\$0.37	\$0.34	8.8%	\$10.40	\$8.83	17.8%
Miles per Ride	0.8	0.6	33.3%	0.8	1.0	-20.0%
<b>Multnomah Co. ADS Premium</b>						
Monthly Rides	0	1	-100.0%	5	7.6	-37.5%
Monthly Cost	\$0	\$5	-100.0%	\$31	\$38	-18.4%
Monthly Vehicle Mile	0	8	-100.0%	35	61	-42.6%
New Riders This Month	0	1	-100.0%	1.3	1.5	-13.3%
Cost per Ride	N/A	\$5.00	N/A	\$6.06	\$5.00	21.2%
Cost per Mile	N/A	\$0.63	N/A	\$0.89	\$0.63	41.3%
Miles per Ride	N/A	8.0	N/A	6.8	8.0	-15.0%
<b>STF Discretionary</b>						
Monthly Rides	594	575	3.3%	624	686	-9.0%
Monthly Cost	\$11,293	\$11,524	-2.0%	\$12,916	\$12,579	2.7%
Monthly Vehicle Mile	2,069	2,267	-8.7%	2,503	2,653	-5.7%
New Riders This Month	81	101	-19.8%	33.6	30.4	10.5%
Cost per Ride	\$19.01	\$20.04	-5.1%	\$20.71	\$18.35	12.9%
Cost per Mile	\$5.46	\$5.08	7.5%	\$5.16	\$4.74	8.9%
Miles per Ride	3.5	3.9	-10.3%	4.0	3.9	2.6%
<b>STF Service</b>						
Monthly Rides	413	400	3.3%	433	467	-7.3%
Monthly Cost	\$7,926	\$8,372	-5.3%	\$11,087	\$10,433	6.3%
Monthly Vehicle Mile	1,515	1,191	27.2%	1,818	1,964	-7.4%
New Riders This Month	73	69	5.8%	31.1	28.5	9.1%
Cost per Ride	\$19.19	\$20.93	-8.3%	\$25.59	\$22.32	14.7%
Cost per Mile	\$5.23	\$7.03	-25.6%	\$6.10	\$5.31	14.9%
Miles per Ride	3.7	3.0	23.3%	4.2	4.2	0.0%
<b>Dialysis (NEW)</b>						
Monthly Rides	0	2	-100.0%	0		
Monthly Cost	\$0	\$0	N/A	\$3		
Monthly Vehicle Mile	0	19	-100.0%	2		
New Riders This Month	0	2	-100.0%	0		
Cost per Ride	N/A	\$0.00	N/A	N/A		
Cost per Mile	N/A	\$0.00	N/A	N/A		
Miles per Ride	N/A	9.5	N/A	N/A		



**RIDE CONNECTION HEADQUARTER OFFICE - PROVIDER**
**12-Month Averages**

<b>Programs</b>	<b>Jul 2017</b>	<b>Jul 2016</b>	<b>% Change</b>	<b>Current Year</b>	<b>Previous Year</b>	<b>% Change</b>
<b>Multnomah Co. ADS Premium</b>						
Monthly Ride	4	15	-73.3%	12	11	11.3%
Monthly Cost	\$673	\$674	-0.2%	\$661	\$117	465.0%
Monthly Vehicle Mile	44	188	-76.6%	137	106	29.2%
New Riders This Month	2	6	-66.7%	2	3	-33.3%
Cost per Ride	\$168.36	\$44.97	274.4%	\$56.23	\$11.02	410.3%
Cost per Mile	\$15.31	\$3.59	326.5%	\$4.82	\$1.10	338.2%
Miles per Ride	11.0	12.5	-12.0%	11.7	10.0	17.0%
<b>STF Service</b>						
Monthly Ride	309	347	-11.0%	252	146	73.0%
Monthly Cost	\$14,047	\$10,630	32.1%	\$10,801	\$2,766	290.5%
Monthly Vehicle Mile	2,938	2,536	15.9%	2,264	1,180	91.9%
New Riders This Month	105	127	-17.3%	47	42	11.9%
Cost per Ride	\$45.46	\$30.64	48.4%	\$42.88	\$18.95	126.3%
Cost per Mile	\$4.78	\$4.19	14.1%	\$4.77	\$2.34	103.8%
Miles per Ride	9.5	7.3	30.1%	9.0	8.1	11.1%
<b>Title XIX Non Medical</b>						
Monthly Ride	0	36	-100.0%	12	86	-86.2%
Monthly Cost	\$0	\$1,602	-100.0%	\$498	\$358	39.1%
Monthly Vehicle Mile	0	331	-100.0%	132	904	-85.4%
New Riders This Month	0	12	-100.0%	2	18	-88.9%
Cost per Ride	N/A	\$44.50	N/A	\$42.38	\$4.19	911.5%
Cost per Mile	N/A	\$4.84	N/A	\$3.76	\$0.40	840.0%
Miles per Ride	N/A	9.2	N/A	11.3	10.6	6.6%
<b>Dialysis</b>						
Monthly Ride	0	111	-100.0%	35	91	-62.2%
Monthly Cost	\$0	\$3,332	-100.0%	\$1,835	\$1,964	-6.6%
Monthly Vehicle Mile	0	1,440	-100.0%	419	1,016	-58.8%
New Riders This Month	0	19	-100.0%	1	3	-66.7%
Cost per Ride	N/A	\$30.02	N/A	\$53.19	\$21.53	147.1%
Cost per Mile	N/A	\$2.31	N/A	\$4.38	\$1.93	126.9%
Miles per Ride	N/A	13.0	N/A	12.2	11.1	9.9%
<b>Wa Co DAVS</b>						
Monthly Ride	0					
Monthly Cost	\$288					
Monthly Vehicle Mile	0					
New Riders This Month	0					
Cost per Ride	N/A					
Cost per Mile	N/A					
Miles per Ride	N/A					

**RIDE CONNECTION WASHINGTON CO. OFFICE - PROVIDER**
**12-Month Averages**

<b>Programs</b>	<b>Jul 2017</b>	<b>Jul 2016</b>	<b>% Change</b>	<b>Current Year</b>	<b>Previous Year</b>	<b>% Change</b>
<b>General Public</b>						
Monthly Ride	54	9	500.0%	36	5	620.0%
Monthly Cost	\$1,498	\$171	776.0%	\$1,042	\$755	38.0%
Monthly Vehicle Mile	354	74	378.4%	223	32	596.9%
New Riders This Month	15	7	114.3%	3	2	50.0%
Cost per Ride	\$27.74	\$18.96	46.3%	\$28.75	\$153.61	-81.3%
Cost per Mile	\$4.23	\$2.31	83.1%	\$4.68	\$23.91	-80.4%
Miles per Ride	6.6	8.2	-19.5%	6.1	6.4	-4.7%
<b>STF Service</b>						
Monthly Rides	469	422	11.1%	589	463	27.2%
Monthly Cost	\$12,699	\$5,420	134.3%	\$10,106	\$5,956	69.7%
Monthly Vehicle Mile	2,567	1,545	66.1%	2,307	1,507	53.1%
New Riders This Month	63	39	61.5%	21	11	90.9%
Cost per Ride	\$27.08	\$12.84	110.9%	\$17.15	\$12.85	33.5%
Cost per Mile	\$4.95	\$3.51	41.0%	\$4.38	\$3.95	10.9%
Miles per Ride	5.5	3.7	48.6%	3.9	3.3	18.2%
<b>Title XIX Non Medical</b>						
Monthly Rides	2	0	N/A	1	1	0.0%
Monthly Cost	\$11	\$8	37.5%	\$48	\$91	-47.3%
Monthly Vehicle Mile	9	0	N/A	4	4	0.0%
New Riders This Month	1	0	N/A	0	0	N/A
Cost per Ride	\$5.47	N/A	N/A	\$48.30	\$181.73	-73.4%
Cost per Mile	\$1.22	N/A	N/A	\$12.07	\$20.57	-41.3%
Miles per Ride	4.5	N/A	N/A	4.0	8.8	-54.5%
<b>Veterans Volunteers</b>						
Monthly Rides	212	164	29.3%	195		
Monthly Cost	\$1,987	\$1,848	7.5%	\$2,407		
Monthly Vehicle Mile	3,417	2,463	38.7%	3,240		
New Riders This Month	31	27	14.8%	9		
Cost per Ride	\$9.37	\$11.27	-16.8%	\$0.74		
Cost per Mile	\$0.58	\$0.75	-22.5%	\$12.34		
Miles per Ride	16.1	15.0	7.3%	16.6		
<b>Wa Co DAVS</b>						
Monthly Rides	0	2	-100.0%	1		
Monthly Cost	\$14	\$1,355	-99.0%	(\$67)		
Monthly Vehicle Mile	0	4	-100.0%	5		
New Riders This Month	0	1	-100.0%	1		
Cost per Ride	\$0.00	\$677.49	-100.0%	(\$53.52)		
Cost per Mile	\$0.00	\$338.75	-100.0%	(\$12.35)		
Miles per Ride	0.0	2.0	-100.0%	4.3		

## VEHICLE ONLY - PROGRAM

### 12-Month Averages

Providers	Jul 2017	Jul 2016	% Change	Current Year	Previous Year	% Change
<b>Albertina Kerr-(Mult.)</b>						
Monthly Rides	849	694	22.3%	627	708	-11.4%
Monthly Cost	\$2,919	\$6,695	-56.4%	\$5,399	\$7,674	-29.6%
Monthly Vehicle Mile	2,372	3,008	-21.1%	2,556	3,045	-16.1%
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	\$3.44	\$9.65	-64.4%	\$8.62	\$10.83	-20.4%
Cost per Mile	\$1.23	\$2.23	-44.8%	\$2.11	\$2.52	-16.3%
Miles per Ride	2.8	4.3	-34.9%	4.1	4.3	-4.7%
<b>American Cancer Society-(Clack., Mult., Wash.)</b>						
Monthly Rides	63	196	-67.9%	121	166	-27.1%
Monthly Cost	\$791	\$3,385	-76.6%	\$1,167	\$1,592	-26.7%
Monthly Vehicle Mile	387	1,559	-75.2%	1,000	1,126	-11.2%
New Riders This Month	18	58	-69.0%	15.4	18.8	-18.1%
Cost per Ride	\$12.56	\$17.27	-27.3%	\$9.66	\$9.58	0.8%
Cost per Mile	\$2.04	\$2.17	-6.0%	\$1.17	\$1.41	-17.0%
Miles per Ride	6.1	8.0	-23.8%	8.3	6.8	22.1%
<b>Edwards Center-(Clack., Wash.)</b>						
Monthly Rides	733	970	-24.4%	1,122	1,102	1.8%
Monthly Cost	\$3,228	\$4,184	-22.8%	\$4,078	\$4,263	-4.3%
Monthly Vehicle Mile	1,888	2,293	-17.7%	2,119	2,238	-5.3%
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	\$4.40	\$4.31	2.1%	\$3.64	\$3.87	-5.9%
Cost per Mile	\$1.71	\$1.82	-6.0%	\$1.92	\$1.90	1.1%
Miles per Ride	2.6	2.4	8.3%	1.9	2.0	-5.0%
<b>Maryville Nursing Home</b>						
Monthly Rides	0	56	-100.0%	0	40	-100.0%
Monthly Cost	\$0	\$853	-100.0%	\$0	\$552	-100.0%
Monthly Vehicle Mile	0	79	-100.0%	0	65	-100.0%
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	N/A	\$15.23	N/A	N/A	\$13.80	N/A
Cost per Mile	N/A	\$10.79	N/A	N/A	\$8.53	N/A
Miles per Ride	N/A	1.4	N/A	N/A	1.6	N/A
<b>Mary's Woods</b>						
Monthly Rides	0	1,488	-100.0%	1,191	1,192	-0.1%
Monthly Cost	\$0	\$5,782	-100.0%	\$5,327	\$5,897	-9.7%
Monthly Vehicle Mile	0	1,694	-100.0%	1,555	1,863	-16.5%
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	N/A	\$3.89	N/A	\$4.47	\$4.95	-9.7%
Cost per Mile	N/A	\$3.41	N/A	\$3.43	\$3.17	8.2%
Miles per Ride	N/A	1.1	N/A	1.3	1.6	-18.8%

## VEHICLE ONLY - PROGRAM

### 12-Month Averages

Providers	Jul 2017	Jul 2016	% Change	Current Year	Previous Year	% Change
<b>Michael's Place</b>						
Monthly Rides	737	604	22.0%	719	709	1.4%
Monthly Cost	\$653	\$849	-23.1%	\$777	\$845	-8.0%
Monthly Vehicle Mile	396	412	-3.9%	495	516	-4.1%
New Rider This Month	0	22	-100.0%	0.1	1.9	-94.7%
Cost per Ride	\$0.89	\$1.41	-36.9%	\$1.08	\$1.19	-9.2%
Cost per Mile	\$1.65	\$2.06	-19.9%	\$1.57	\$1.64	-4.3%
Miles per Ride	0.5	0.7	-28.6%	0.7	0.7	0.0%
<b>Providence Elderplace</b>						
Monthly Rides	8,901	9,216	-3.4%	9,015	9,147	-1.4%
Monthly Cost	\$251,942	\$241,004	4.5%	\$256,520	\$229,739	11.7%
Monthly Vehicle Mile	41,704	39,861	4.6%	40,975	38,043	7.7%
New Riders This Month	1,255	1,318	-4.8%	128.3	127.6	0.5%
Cost per Ride	\$28.30	\$26.15	8.2%	\$28.46	\$25.12	13.3%
Cost per Mile	\$6.04	\$6.05	-0.2%	\$6.26	\$6.04	3.6%
Miles per Ride	4.7	4.3	9.3%	4.5	4.2	7.1%
<b>Tualatin Valley Workshop</b>						
Monthly Rides	112	230	-51.3%	136	279	-51.3%
Monthly Cost	\$4,464	\$3,680	21.3%	\$4,392	\$5,223	-15.9%
Monthly Vehicle Mile	853	942	-9.4%	770	800	-3.8%
New Riders This Month	43	0	N/A	3.6	0.1	3500.0%
Cost per Ride	\$39.86	\$16.00	149.1%	\$32.38	\$18.71	73.1%
Cost per Mile	\$5.23	\$3.91	33.8%	\$5.70	\$6.52	-12.6%
Miles per Ride	7.6	4.1	85.4%	5.7	2.9	96.6%
<b>West Linn</b>						
Monthly Ride	40	52	-23.1%	45	104	-56.7%
Monthly Cost	\$274	\$338	-18.9%	\$261	\$315	-17.1%
Monthly Vehicle Mile	110	69	59.4%	67	104	-35.6%
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	\$6.86	\$6.49	5.7%	\$5.83	\$3.02	93.0%
Cost per Mile	\$2.49	\$4.89	-49.1%	\$3.88	\$3.03	28.1%
Miles per Ride	2.8	1.3	115.4%	1.5	1.0	50.0%

# Rural Transit District Transportation Report

## 12-Month Averages

Rural Cities	Jul 2017	Jul 2016	% Change	Current Year	Previous Year	% Change
<b>Canby(CAT)-Fixed Route</b>						
Monthly Rides	4,413	5,489	-19.6%	4,827	6,102	-20.9%
Monthly Cost	\$33,942	\$34,902	-2.8%	\$37,240	\$37,393	-0.4%
Monthly Vehicle Miles	11,383	11,302	0.7%	12,210	12,021	1.6%
On-Time Performance	99.7%	99.0%	0.7%	99.4%	99.1%	0.3%
Cost per Ride	\$7.69	\$6.36	20.9%	\$7.72	\$6.13	25.9%
Cost per Mile	\$2.98	\$3.09	-3.6%	\$3.05	\$3.11	-1.9%
Miles per Roadcall	11,383	11,302	0.7%	12,210	12,021	1.6%
<b>Canby(CAT)-Paratransit LIFT and Cab</b>						
Monthly Rides	1,195	1,097	8.9%	1,323	2,136	-38.1%
Monthly Cost	\$36,523	\$30,080	21.4%	\$35,351	\$31,875	10.9%
Monthly Vehicle Miles	5,138	3,818	34.6%	5,483	4,413	24.2%
On-Time Performance	99.7%	99.0%	0.7%	99.4%	99.1%	0.3%
Cost per Ride	\$30.56	\$27.42	11.5%	\$26.72	\$14.92	79.1%
Cost per Mile	\$7.11	\$7.88	-9.8%	\$6.45	\$7.22	-10.7%
Miles per Roadcall	5,138	3,818	34.6%	5,483	4,413	24.3%
<b>Molalla(SCTD)-Demand Response</b>						
Monthly Rides	6,975	7,626	-8.5%	8,244	8,515	-3.2%
Monthly Cost	\$51,138	\$45,340	12.8%	\$50,917	\$50,423	1.0%
Monthly Vehicle Miles	20,579	20,359	1.1%	21,306	21,265	0.2%
On-Time Performance	98.0%	98.0%	0.0%	96.9%	97.7%	-0.8%
Cost per Ride	\$7.33	\$5.95	23.2%	\$6.18	\$5.92	4.4%
Cost per Mile	\$2.48	\$2.23	11.2%	\$2.39	\$2.37	0.8%
Miles per Roadcall	20,579	20,359	1.1%	21,306	10,633	100.4%
<b>Sandy(SAM)-Fixed Route</b>						
Monthly Rides	9,138	8,650	5.6%	8,905	9,026	-1.3%
Monthly Cost	\$65,000	\$65,000	0.0%	\$65,000	\$65,000	0.0%
Monthly Vehicle Miles	21,785	20,489	6.3%	21,318	20,848	2.3%
On-Time Performance	98.1%	99.9%	-1.8%	99.0%	99.8%	-0.8%
Cost per Ride	\$7.11	\$7.51	-5.3%	\$7.30	\$7.20	1.4%
Cost per Mile	\$2.98	\$3.17	-6.0%	\$3.05	\$3.12	-2.2%
Miles per Roadcall	21,785	20,489	6.3%	21,318	20,848	2.3%
<b>Sandy(SAM)-Paratransit LIFT and Cab</b>						
Monthly Rides	94	1,277	-92.6%	1,173	1,343	-12.7%
Monthly Cost	\$20,000	\$20,000	0.0%	\$20,000	\$20,000	0.0%
Monthly Vehicle Miles	6,948	7,607	-8.7%	7,180	6,930	3.6%
On-Time Performance	92.3%	92.9%	-0.6%	96.5%	96.5%	0.0%
Cost per Ride	\$212.77	\$15.66	1258.7%	\$17.05	\$14.89	14.5%
Cost per Mile	\$2.88	\$2.63	9.5%	\$2.79	\$2.89	-3.5%
Miles per Roadcall	6,948	7,607	-8.7%	7,180	6,930	3.6%
<b>Wilsonville(SMART)-Fixed Route</b>						
Monthly Rides	20,364	21,205	-4.0%	22,987	23,526	-2.3%
Monthly Cost	\$328,885	\$325,056	1.2%	\$324,235	\$331,858	-2.3%
Monthly Vehicle Miles	42,171	43,250	-2.5%	43,901	45,540	-3.6%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$16.15	\$15.33	5.3%	\$14.11	\$14.11	0.0%
Cost per Mile	\$7.80	\$7.52	3.7%	\$7.39	\$7.29	1.4%
Miles per Roadcall	42,171	43,250	-2.5%	43,901	45,540	-3.6%
<b>Wilsonville(SMART)-Paratransit LIFT and Cab</b>						
Monthly Rides	2,086	3,063	-31.9%	2,414	2,808	-14.0%
Monthly Cost	\$58,039	\$57,363	1.2%	\$57,218	\$58,563	-2.3%
Monthly Vehicle Miles	5,186	8,181	-36.6%	6,326	8,997	-29.7%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$27.82	\$18.73	48.5%	\$23.70	\$20.85	13.7%
Cost per Mile	\$11.19	\$7.01	59.6%	\$9.04	\$6.51	38.9%
Miles per Roadcall	5,186	8,181	-36.6%	6,326	8,997	-29.7%

### RideWise Performance Report - July 2017

	Number Served	Expected trips per week by unduplicated individuals	Expected annual trips	Annual avoided cost		
One-on-one travel training						
One-on-one travel training work trips	9	54	2,808	\$93,562.56		
One-on-one travel training general trips	14	43	2,236	\$74,503.52		
Specialized travel trainings (contractor)	0					
Phone or mail personalized travel training	0		0	\$0.00		
Subtotal	23	97	5,044	\$168,066.08		
Group travel training						
Group travel training with schools	0		0	\$0.00		
Group travel training general	13		47	\$1,581.90		
Riders Club participants	54					
Subtotal	67		47	\$1,581.90		
<b>Total</b>	<b>90</b>	<b>97</b>	<b>5,091</b>	<b>\$169,647.98</b>		
Supportive services support of travel training	Staff	Total number of students in training	Number of students trained 1-on-1	Number of trips taken with students 1-on-1	Number of trips taken with groups of students	Total hours spent training 1-on-1 and with groups of students
New supportive service contacts sites	4					
Transitional staff support only	0					
Transitional staff support and pass plan	3	7	5	22	28	23
<b>Total</b>	<b>7</b>	<b>7</b>	<b>5</b>	<b>22</b>	<b>28</b>	<b>23</b>
Ride Connection RideWise monthly costs:						
RideWise RC program monthly cost	\$48,933.71					
Total trainer hours monthly	866.50					
Ride Ambassador hours monthly	67.00					
Value of volunteer hours monthly	\$1,617.39					
Value of transitional staff hours monthly	\$677.58					

### RideWise Performance Report - YTD 2018

	Number Served	Expected trips per week by unduplicated individuals	Expected annual trips	Annual avoided cost		
One-on-one travel training						
One-on-one travel training work trips	9	54	2,808	\$93,562.56		
One-on-one travel training general trips	14	43	2,236	\$74,503.52		
Specialized travel training (contractor)	0	0	0	\$0.00		
Phone or mail personalized travel training	0	0	0	\$0.00		
Subtotal	23	97		\$168,066.08		
Group travel training with schools	0	0	0	\$0.00		
Group travel training general	13	0	47	\$1,581.90		
Riders Club participants	54	0	0	\$0.00		
Subtotal	67		47	\$1,581.90		
<b>Total</b>	<b>90</b>	<b>97</b>	<b>47</b>	<b>\$169,647.98</b>		
Supportive services support of travel training	Staff	Total number of students in training	Number of students trained 1-on-1	Number of trips taken with students 1-on-1	Number of trips taken with groups of students	Total hours spent training 1-on-1 and with groups of students
New supportive service contacts sites	4	0	0	0	0	0
Transitional staff support only	0	0	0	0	0	0
Transitional staff support and pass plan	3	7	5	22	28	23
<b>Total</b>	<b>7</b>					
Ride Connection RideWise annual costs:						
RideWise RC program annual cost	48934					
Annual cost avoidance of trips	\$866.50					
Total cost avoidance	(\$48,067.21)					
Total trainer hours annual	1617					
Ride Ambassador hours annual	678					
Value of volunteer hours annual	0					
Value of transitional staff hours annual	0					