

Date: July 19, 2016

To: General Manager
Board of Directors

From: Timothy Kea, Senior Financial Analyst
Budget & Grants Department

Subject: June 2016 Monthly Performance Report (Includes FY2016 Summary)

The monthly systemwide ridership increased 0.2% in June (Bus and WES down 6.7% and 1.9%, respectively, LIFT/Cab up 2.3%, and MAX up 11.6%) compared to prior year's level. Passenger revenues increased 0.9% compared to June 2015. The FY2016, total systemwide ridership were 101.6 million, down 0.2% from FY2015. Lower gas prices continue to lower ridership.

1. Weekly system rides increased 0.3% in June compared to prior year's level. Weekly boardings declined (6.7% on buses, 1.9% on WES) however increased 2.3% on LIFT/Cab and 11.6% on MAX. The FY2016, total average weekly system boardings were down 0.4% compared to prior fiscal year.
2. Weekday fixed route boardings were 311,905 in June, 0.3% below the prior year's level. Boardings decreased 7.2% on bus, and 1.9% on WES commuter rail, but increased 11.7% on MAX. Weekend ridership decreased 3.9% on buses, but increased 11.3% on MAX. The FY2016, total average weekday fixed route boardings were 0.7% below the prior fiscal year.
3. The five MAX lines averaged a total of 126,100 weekday, 108,500 Saturday, and 76,400 Sunday boardings in June. Weekday ridership on each of the five MAX lines averaged 58,200 on the Blue Line, 21,200 on the Red Line, 14,100 on the Yellow Line, 21,400 on the Green Line, and 11,200 on the Orange Line. Total MAX ridership increased 14.2% during peak and 10.6% in off-peak periods, resulting in a 11.7% weekday ridership increase in June. Total weekend ridership increased 16.0% on Saturday, and increased 5.1% on Sunday, leading to a 11.6% increase in weekly MAX rides in June. In FY2016, MAX carried a total of 40.1 million rides, up 6.2% from FY2015. The overall increase is contributed by the Orange Line which began service in September 2015.
4. Weekday bus ridership decreased 7.2% in June, with declines in peak of 5.3% and 8.1% in off-peak time periods. Overall weekend boardings decreased 3.9%, resulting in a 6.7% decline in weekly bus rides. Weekly boardings decreased 5.4% on frequent routes, and 8.1% on non-frequent routes. Bus weekday ridership decreased on average of 3.7% per month since the decline began in April 2015. In FY2016, bus carried a total of 60.0 million rides, down 4.0% from FY2015.

5. WES averaged 1,805 daily boardings in June, a 1.9% decrease compared to the prior year's level. In June, WES operated with 12 late trains, zero missed pullouts, 4 out of service trains, and 1 vehicle mechanical failure, resulting in a 97.7% of trips made on time. WES train is considered on-time if it arrives at the destination platform (Beaverton TC to Wilsonville) within 4 minutes of the published arrival time. In FY2016, WES carried a total of 457,210 rides, down 4.1% from FY2015.
6. Weekly LIFT/Cab boardings increased 2.3% in June, weekday and weekend boardings also increased 2.1% and 3.9% respectively, compared to prior year. In FY2016, LIFT/Cab carried a total of 1.1 million rides, up 2.1% from FY2015. FY2016 marks the second consecutive year of higher LIFT/Cab ridership.
7. June passenger revenues were \$10.2 million, which is 0.9% above the prior year level. In FY2016, total passenger revenues were \$118.1 million, up 1.2% from FY2015. However, FY2016 passenger revenue was \$1.6 million or 1.3% below budget.
8. Preliminary data: Please note that the cost and revenue data shown in the Monthly Performance Report are preliminary and unaudited. The audited financial data will be available this fall and may reflect some changes.

SYSTEM RIDERSHIP SUMMARY

Measure	Jun 16	Jun 15	% Change	FY2016	FY2015	% Change
Avg Weekday Boardings						
<u>Fixed Route</u>						
Bus-Other Service	85,400	93,200	-8.4%	89,967	94,690	-5.0%
Bus-Frequent Service*	<u>98,600</u>	<u>105,100</u>	-6.2%	<u>103,625</u>	<u>108,090</u>	-4.1%
Subtotal All Bus	184,000	198,300	-7.2%	193,592	202,780	-4.5%
MAX	126,100	112,900	11.7%	123,817	116,840	6.0%
Commuter Rail	<u>1,805</u>	<u>1,840</u>	-1.9%	<u>1,779</u>	<u>1,870</u>	-4.9%
Fixed Route Total	311,905	313,000	-0.3%	319,187	321,490	-0.7%
<u>Paratransit</u>						
LIFT& Cabs	3,674	3,597	2.1%	3,655	3,587	1.9%
System Total	315,579	316,637	-0.3%	322,842	325,077	-0.7%

Avg Weekly Boardings

<u>Fixed Route</u>						
Bus-Other Service	496,700	540,700	-8.1%	518,958	547,408	-5.2%
Bus-Frequent Service*	<u>616,100</u>	<u>651,400</u>	-5.4%	<u>639,425</u>	<u>664,258</u>	-3.7%
Subtotal All Bus	1,112,800	1,192,100	-6.7%	1,158,383	1,211,667	-4.4%
MAX	815,400	730,700	11.6%	774,543	729,984	6.1%
Commuter Rail	<u>9,025</u>	<u>9,200</u>	-1.9%	<u>8,894</u>	<u>9,346</u>	-4.8%
Fixed Route Total	1,937,225	1,932,000	0.3%	1,941,820	1,950,997	-0.5%
Frequent Bus % of Total Bus	55.4%	54.6%	0.7%	55.2%	54.8%	0.4%
<u>Paratransit</u>						
LIFT & Cabs	20,789	20,313	2.3%	20,581	20,254	1.6%
System Total	1,958,014	1,952,313	0.3%	1,962,401	1,971,251	-0.4%

Operations Cost / Boarding Ride **

<u>Fixed Route</u>						
Bus-Other Service	\$4.15	\$3.74	10.96%	\$3.61	\$3.36	7.44%
Bus-Frequent Service*	\$3.04	\$2.68	13.43%	\$2.64	\$2.40	10.00%
Subtotal All Bus	\$3.54	\$3.16	12.03%	\$3.07	\$2.83	8.48%
MAX	\$2.55	\$2.50	2.00%	\$2.35	\$2.14	9.81%
Commuter Rail	\$17.08	\$15.71	8.72%	\$15.30	\$13.50	13.33%
Fixed Route Total	\$3.19	\$2.97	7.41%	\$2.85	\$2.63	8.37%
<u>Paratransit</u>						
LIFT & Cabs	\$33.37	\$33.52	-0.45%	\$33.13	\$32.49	1.97%
System Total	\$3.51	\$3.29	6.69%	\$3.16	\$2.93	7.85%

* Frequent Bus lines are those operating at headways of 15 minutes or less.

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All other bus lines, plus special services are included under "Other Bus Services".

** Operations Cost: Expenses for labor, energy and expendable supplies required to provide transit service and maintain vehicles and plant facilities. Does not include General and Administrative, interest or depreciation.

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KEY INDICATOR PERFORMANCE REPORT (FIXED ROUTE)

	Jun 16	Jun 15	% Change	FY2016	FY2015	% Change
<u>Ridership (Bus, MAX, WES)</u>						
Avg. Weekday Boarding Rides	311,905	313,000	-0.35%	319,190	321,490	-0.72%
Monthly Boarding Rides						
Per Revenue Hour	56.75	58.41	-2.84%	56.98	60.05	-5.11%
<u>Revenue & Cost Efficiency (Bus, MAX, WES)</u>						
Passenger Revenue/System Cost	27.38%	28.65%	-1.27%	30.25%	32.40%	-2.15%
System Cost/Boarding Ride	\$4.42	\$4.19	5.49%	\$3.85	\$3.54	8.76%
System Cost/Vehicle Hour (Adj. CPI to Prior Year)	\$190.16	\$187.60	1.36%	\$166.68	\$163.81	1.75%
<u>Labor Productivity (Bus, MAX, WES)</u>						
Bus & Rail Operator Attendance	90.03%	90.84%	-0.81%	90.19%	89.93%	0.26%
Bus & Rail Maintenance Attendance	94.05%	94.51%	-0.45%	94.40%	93.89%	0.50%
WES Maintenance & Admin Attendance	97.55%	98.24%	-0.70%	92.78%	95.06%	-2.28%
Weekly Boarding Rides Per Full Time Employee	721.5	737.3	-2.15%	730.6	780.4	-6.38%
<u>Service Supplied (Bus, MAX, WES)</u>						
Bus Miles Between Mechanical Failures - Lost Service	11,595	12,399	-6.48%	11,513	10,552	9.11%
Bus Collisions/100,000 Miles	2.41	2.64	-8.71%	2.71	2.26	19.91%
Bus % Maintained Pullouts	100.00%	100.00%	0.00%	100.00%	99.99%	0.00%
Bus On-Time Performance(1)	80.00%	79.40%	0.60%	80.50%	80.66%	-0.16%
MAX Car Miles/Svce Related Repair	2,194	2,234	-1.78%	2,345	2,794	-16.07%
MAX Collisions/100,000 Miles	0.79	0.59	33.90%	1.62	1.05	54.29%
MAX % Maintained Pullouts	99.50%	99.47%	0.02%	99.83%	99.45%	0.38%
MAX On-Time Performance(1)	85.10%	76.70%	8.40%	80.55%	80.76%	-0.21%
WES Miles/Relevant Failure	10,319	10,319	0.00%	10,010	9,942	0.69%
WES Collisions	0.00	0.00	N/A	0.08	0.08	0.00%
WES % Maintained Trips	99.43%	99.72%	-0.28%	99.34%	99.46%	-0.12%
WES On-Time Performance(1)	97.70%	95.30%	2.40%	95.18%	96.53%	-1.34%

(1) By departures at route timepoints

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